Research shows that when patients better understand their treatment and what they can do to improve outcomes, complications and readmission rates are reduced and patients are less likely to cancel or delay their procedures. Priority Health provides access to shared decision making programs and pre-service education through our vendor, Emmi®

Emmi programs help patients understand procedures, the risks and complications, and what they can do before and after to ensure the best results. The programs are online and walk patients through important information about their condition. It takes complex information and makes it easy for patients and their families to understand as a supplement to information provided by their physician.

The following program is recommended for those considering a tonsillectomy:

**Tonsillectomy with Possible Adenoidectomy**

- Chapter 1: Tonsils with Adenoids (2:08 seconds)
- Chapter 2: Problems (2:48 seconds)
- Chapter 3: Before Surgery (4:42 seconds)
- Chapter 4: The Procedure (2:58 seconds)
- Chapter 5: After Surgery (6:15 seconds)
- Chapter 6: Risks and Benefits (4:46 seconds)
- Chapter 7: Alternatives (2:15 seconds)

A Priority Health care manager will contact your patient to order the Emmi video.
You also have the opportunity to register your patient at:

my-emmi.com/SelfReg/PATONSILLECTOMY