MEDICAL POLICY No. 91604-R8

TELEMEDICINE/VIRTUAL SERVICES

Effective Date: January 1, 2024

Review Dates: 12/12, 12/13, 11/14, 11/15, 11/16, 2/17, 2/18, 2/19, 2/20, 2/21, 8/21, 2/22, 11/22, 5/23, 8/23 Status: Current

Date Of Origin: December 12, 2012

Summary of Changes

Deletions: I.C.: Removed Urgent Care exclusion.

I. POLICY/CRITERIA

Virtual care services connect members with a provider over the phone, through email or through video using secure technology. Virtual care is used for a variety of health conditions for members to receive a diagnosis and treatment plan and may include telemedicine or telemonitoring.

- A. Telemedicine Evaluation, management and consultation services using synchronous (real-time, two-way consult) technologies may be covered when all of the following conditions apply:
 - 1. The member must be present at the time of consultation; And
 - 2. The consultation must take place via a secure, HIPAA compliant interactive audio and/or video telecommunications system with provisions for privacy and security and the provider must be able to examine the member in real-time. Interactive telecommunications systems must be multi-media communication that, at a minimum, include audio equipment permitting real-time consultation with the member and the consulting practitioner; And
 - 3. A permanent record of telemedicine communications relevant to the ongoing medical care of the patient should be maintained as part of the member's medical record; And
 - 4. Services delivered through a telemedicine modality shall be provided by a health care professional who is licensed, registered, or otherwise authorized to engage in his/her health care profession in the state where the member is located; And
 - 5. Appropriate informed consent is obtained which includes all the information that applies to routine office visits as well as a description of the potential risks, consequences, and benefits of telemedicine and

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- B. Telemedicine Evaluation, management and consultation services using asynchronous technologies (any type of online member-provider consultation where electronic information is exchanged involving the transmission via secure servers that does not require real-time interaction) may be covered when all of the criteria are met:
 - 1. Services shall be provided by a health care professional who is licensed, registered, or otherwise authorized to engage in his or her health care profession in the state where the member is located; And
 - 2. The extent of services provided via telemedicine modality includes at least a problem focused history and straight forward medical decision making as defined by the CPT manual; And
 - 3. Services delivered via telemedicine modality should not be billed more than once within 7 days for the same episode of care or be related to an evaluation and management service performed within 7 days. E-visits billed within the post-operative period of a previously completed major or minor surgical procedure will be considered part of the global payment for the procedure and not paid separately.
 - 4. Telemedicine asynchronous care is generally not payable for behavioral health services.
- C. The following services are not covered as telemedicine services:
 - 1. Facsimile transmission

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- 2. Installation or maintenance of any telecommunication devices or systems
- 3. Software or other applications for management of acute or chronic disease
- 4. Radiology interpretations
- 5. Provider-initiated e-mail
- 6. Appointment scheduling
- 7. Refilling or renewing existing prescriptions without substantial change in clinical situation
- 8. Scheduling diagnostic tests
- 9. Reporting normal test results
- 10. Updating member information
- 11. Providing educational materials
- 12. Brief follow-up of a medical procedure to confirm stability of the member's condition without indication of complication or new condition including, but not limited to, routine global surgical follow-up
- 13. Brief discussion to confirm stability of the member's chronic condition without change in current treatment

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- 14. When information is exchanged and further evaluation is required such that the member is subsequently advised to seek face to face care within 48 hours
- 15. A service that would similarly not be charged for in a regular office visit
- 16. Reminders of scheduled office visits
- 17. Requests for a referral
- 18. Consultative message exchanges with an individual who is seen in the provider's office immediately afterward
- 19. Clarification of simple instructions
- D. **Telemonitoring** The use of information technology to monitor members at a distance is a covered benefit for members who have a history of cardiac conditions including heart failure (HF) and hypertension, chronic obstructive pulmonary disease (COPD), uncontrolled diabetes and:
 - 1. Recent hospitalization(s) with a primary diagnosis of HF/COPD/CV conditions/Diabetes.
 - 2. A history of failing to adhere to their treatment plan and are at risk for an acute episode.
 - 3. Emergency Department visits in the recent past for treatment of cardiac conditions including heart failure and hypertension, COPD, and uncontrolled diabetes.
 - 4. The above conditions along with renal failure as defined as Glomerular Filtration Rate (GFR)<30, hepatic failure or coronary disease that puts the member at risk for myocardial function compromise.
 - 5. Major system co-morbid conditions that complicate their chronic disease status (i.e., heart failure, renal failure, diabetes, and respiratory illness).

Members **excluded** from telemonitoring include those who:

- 1. Refuse or are unwilling.
- 2. Are unable to self-actuate or have no caregiver available to assist in use.
- 3. Are enrolled in hospice services.
- 4. Receive high frequency (greater than 3 times per week) clinical interventions.

All services above are subject to terms and conditions of the member's plan documents, including, but not limited to, required copayments, coinsurances, deductibles, and approved amount. *

Note: * = Medicare members should refer to the Evidence of Coverage (EOC) for benefit details.

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II.	MEDICAL NECESSI	TY REVIEW	
	Telemedicine	🔀 Not Required	Not Applicable
	Telemonitoring Required	⊠ Not Required	Not Applicable
III.	APPLICATION TO P	PRODUCTS	
	 POS: This policy applies the provision of the provision of the individual dependence of the provision of the provision of the provision of the individual dependence of the provision of the individual dependence of the provision of the prov	ies to insured PPO plans. Cons s may apply. If there is a confl ns of the plan document will go plans, consult individual plan of a self-funded plan document, a dividual policies, consult the in- medical policy and the individu dual insurance policy will gove ge is determined by the Centers ence of Coverage (EOC); if a c olicy applies. IY MICHIGAN PLAN: For N ill apply. Coverage is based on de(s) from the coding section oj e Schedule located at: <u>http://w</u>	sult individual plan documents as lict between this policy and a plan overn. documents. If there is a conflict the provisions of the plan document adividual insurance policy. If there is ual insurance policy document, the ern. 5 for Medicare and Medicaid Services overage determination has not been Medicaid/Healthy Michigan Plan medical necessity criteria being met f this policy being included on the ww.michigan.gov/mdch/0,1607,7- iml. If there is a discrepancy between ual located 5 5100-87572,00.html, the

IV. DESCRIPTION

Telehealth and telemedicine are related terms that generally refer to the exchange of medical information from one site to another through electronic communication. Telemedicine has historically referred to remote clinical services while telehealth can refer to broader services.

Telemedicine is not a distinct medical specialty but can be defined as using telecommunications technologies to support the delivery of medical, diagnostic and treatment-related services Telemedicine includes a growing variety of

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applications and services using two-way video and/or audio, email, smart phones, wireless tools, and other forms of telecommunication technology to aid the delivery of clinical care. Telemedicine can be used to improve access to specialty care in rural or underserved areas. Telemedicine can be characterized as either asynchronous or synchronous. Asynchronous telemedicine services include the transmission of a patient's medical or other personally identifiable information through a secure, Health Insurance Portability and Accountability Act (HIPAA)-compliant, electronic communications system to a provider at a distant site without the patient present. Such communications, including store and forward services, interprofessional telephone/Internet/electronic health record consultations, and remote patient monitoring (RPM) services, involve contact between two parties (patient to provider or provider to provider) in a way that does not require real-time interaction. Services must be medically necessary or essential for behavioral health and part of a provider-directed treatment plan.

Store and forward services are asynchronous electronic transmissions of physical and/or behavioral health information to a provider, usually a specialist, at a distant site when real time contact is not necessary. Information transmitted to the provider is analyzed and used in the diagnosis, development, or maintenance of an individualized treatment plan. Information may include, but is not limited to, digital images, documents, video clips, still images, x-rays, magnetic resonance images (MRIs), electrocardiograms (EKGs) and electroencephalograms (EEGs), and audio clips. Store-and-forward communications primarily take place among medical providers to aid in diagnoses and medical consultations when live video or face-to-face contact is not necessary. Because these consultations do not require the specialist, the primary care provider, and the patient to be available simultaneously, the need for coordinating schedules is removed, and the efficiency of the health care services is increased.

Interprofessional telephone/Internet/Electronic health record consultations, including e-Consults, are a type of asynchronous telemedicine service in which the patient's treating physician or practitioner requests the opinion and/or treatment advice of a physician or practitioner with the specialty expertise to assist in the diagnosis of a condition and/or management of the patient's condition without patient's face-to-face contact with the consultant. The service concludes with a written report from the consultant to the treating physician/requesting provider. Asynchronous telemedicine services do not include telephone calls, images transmitted via facsimile machines, and text messages without visualization of the member. Photographs visualized by a telecommunications system must be specific to the patient's physical and/or behavioral health condition and adequate for furnishing or confirming a diagnosis and/or treatment plan.

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RPM means using digital technology to collect medical and other forms of health data from an individual in one location and electronically transmit that information via a secure, HIPAA-compliant system to a health care provider in a different location for assessment and recommendations. RPM devices include (1) non-invasive remote monitoring devices that measure or detect common physiological parameters, and (2) non-invasive monitoring devices that wirelessly transmit the beneficiary's medical information to their health care provider or other monitoring entity. All RPM devices, including mobile medical applications, must meet the U.S. Food & Drug Administration (FDA) definition of a medical device. Personal tablets, computers, cell phones, software intended for administrative support or support of healthy lifestyles/general wellness, and electronic health records are not medical devices or durable medical equipment and are not covered as part of RPM services.

E-Visits are defined as non-face-to-face patient-initiated communications with their doctors using online patient portals. These services can only be reported when the billing practice has an established relationship with the patient.

Synchronous telemedicine involves caregivers acquiring and acting upon information about a remote patient in near real-time, as in a two-way consult between a patient with their medical provider and a specialist at a distant site. This telemedicine visit could be delivered as a hosted visit where another provider is face to face with the patient or as un-hosted. It should be noted that while telemedicine visits are available there are times it will not be the preferred method of delivering care. Hosted or face to face visits would be the preferred method of delivering care for patients who have chronic conditions, or it is anticipated that the condition will take more than 5 sessions to resolve or stabilize. Behavioral health treatment anticipated to extend beyond 5 visits or considered 'chronic' will rely on the clinical judgment of the provider to determine if telemedicine visits are clinically appropriate. This could include conditions such as chronic suicidal ideation or unstable angina.

Telemedicine visits for acute life-threatening medical conditions or intensive psychotherapy may be restricted to hosted sites where the patient can be monitored or assisted by an onsite provider. Behavioral health services in settings other than hosted sites should be deemed clinically appropriate by the behavioral health provider. Patients with acute psychiatric and SUD needs may not be candidates for telemedicine and must be carefully screened by the provider to determine clinical appropriateness.

V. CODING INFORMATION ICD-10 Codes: Not Specified see criteria

Place of Service Code:



- 02 Telehealth Provided Other than in Patient's Home
- 10 Telehealth Provided in Patient's Home

Use appropriate modifier below.

Modifier Code:

- 93 Synchronous Telemedicine service rendered Via Telephone or other Real-Time Audio-Only Telecommunication system
- 95 Synchronous Telemedicine Service Rendered Via a Real-time Interactive Audio and Video Telecommunication System
- GT Via interactive audio and video telecommunication systems
- GQ: Via asynchronous telecommunications system

TELEMEDICINE

CPT/HCPCS Codes:

Medicare telemedicine coverage is determined by the Centers for Medicare and Medicaid Services (CMS). Medicaid telemedicine coverage is determined by the Michigan Medicaid telehealth fee schedule

Code	Description	Audio only allowed
Q3014	Telehealth originating site facility fee	
77427	Radiation treatment management, 5 treatments	
90785	Interactive complexity (List separately in addition to the code for primary procedure)	X
90791	Psychiatric diagnostic evaluation	Х
90792	Psychiatric diagnostic evaluation with medical services	Х
90832	Psychotherapy, 30 minutes with patient and/or family member	X
90833	Psychotherapy, 30 minutes with patient when performed with an evaluation and management service (List separately in addition to the code for primary procedure)	Х
90834	Psychotherapy, 45 minutes with patient and/or family member	Х
90836	Psychotherapy, 45 minutes with patient and/or family member when performed with an evaluation and management service (List separately in addition to the code for primary procedure)	X
90837	Psychotherapy, 60 minutes with patient and/or family member	Х

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90838	Psychotherapy, 60 minutes with patient and/or family member when performed with an evaluation and management service (List separately in addition to the code for primary procedure)	X		
90839	Psychotherapy for crisis, first 60 minutes	X		
90840	Psychotherapy for crisis; each additional 30 minutes (List separately in addition to code for primary service)	X		
90845	Psychoanalysis	X		
90846	Family psychotherapy (without the patient present), 50 minutes	Х		
90847	Family psychotherapy (conjoint psychotherapy) (with patient present), 50 minutes	Х		
90853	Group psychotherapy (other than of a multiple-family group)	Х		
90863	Pharmacologic management, including prescription and review of medication, when performed with psychotherapy services (List separately in addition to the code for primary procedure)			
90951	End-stage renal disease (ESRD) related services monthly, for patients younger than 2 years of age to include monitoring for the adequacy of nutrition, assessment of growth and development, and counseling of parents; with 4 or more face-to-face visits by a physician or other qualified health care professional per month			
90952	End-stage renal disease (ESRD) related services monthly, for patients younger than 2 years of age to include monitoring for the adequacy of nutrition, assessment of growth and development, and counseling of parents; with 2-3 face-to-face visits by a physician or other qualified health care professional per month			
90953	End-stage renal disease (ESRD) related services monthly, for patients younger than 2 years of age to include monitoring for the adequacy of nutrition, assessment of growth and development, and counseling of parents; with 1 face-to-face visit by a physician or other qualified health care professional per month			

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90954	monthly, for monitoring for of growth and with 4 or more	nal disease (ESRD) relate patients 2-11 years of age or the adequacy of nutrition d development, and couns re face-to-face visits by a re health care professional	e to include on, assessment seling of parents; physician or	
90955	monthly, for monitoring for of growth and with 2-3 face	nal disease (ESRD) relate patients 2-11 years of age or the adequacy of nutritic d development, and couns -to-face visits by a physic lth care professional per r	e to include on, assessment seling of parents; cian or other	
90956	monthly, for monitoring for of growth and with 1 face-to	End-stage renal disease (ESRD) related servicesmonthly, for patients 2-11 years of age to includemonitoring for the adequacy of nutrition, assessmentof growth and development, and counseling of parents;with 1 face-to-face visit by a physician or otherqualified health care professional per month		
90957	monthly, for monitoring for of growth and with 4 or more	End-stage renal disease (ESRD) related services monthly, for patients 12-19 years of age to include monitoring for the adequacy of nutrition, assessment of growth and development, and counseling of parents; with 4 or more face-to-face visits by a physician or other qualified health care professional per month		
90958	monthly, for monitoring for of growth and with 2-3 face	hal disease (ESRD) relate patients 12-19 years of ag or the adequacy of nutritic d development, and couns -to-face visits by a physic th care professional per r	te to include on, assessment seling of parents; cian or other	
90959	monthly, for monitoring for of growth and with 1 face-to	nal disease (ESRD) relate patients 12-19 years of ag or the adequacy of nutritic d development, and couns p-face visit by a physician th care professional per r	ge to include on, assessment seling of parents; n or other	
90960	monthly, for or more face-	hal disease (ESRD) relate patients 20 years of age an to-face visits by a physic lth care professional per r	nd older; with 4 ian or other	

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90961	End-stage renal disease (ESRD) related services monthly, for patients 20 years of age and older; with 2- 3 face-to-face visits by a physician or other qualified health care professional per month
90962	End-stage renal disease (ESRD) related services monthly, for patients 20 years of age and older; with 1 face-to-face visit by a physician or other qualified health care professional per month
90963	End-stage renal disease (ESRD) related services for home dialysis per full month, for patients younger than 2 years of age to include monitoring for the adequacy of nutrition, assessment of growth and development, and counseling of parents
90964	End-stage renal disease (ESRD) related services for home dialysis per full month, for patients 2-11 years of age to include monitoring for the adequacy of nutrition, assessment of growth and development, and counseling of parents
90965	End-stage renal disease (ESRD) related services for home dialysis per full month, for patients 12-19 years of age to include monitoring for the adequacy of nutrition, assessment of growth and development, and counseling of parents
90966	End-stage renal disease (ESRD) related services for home dialysis per full month, for patients 20 years of age and older
90967	End-stage renal disease (ESRD) related services for dialysis less than a full month of service, per day; for patients younger than 2 years of age
90968	End-stage renal disease (ESRD) related services for dialysis less than a full month of service, per day; for patients 2-11 years of age
90969	End-stage renal disease (ESRD) related services for dialysis less than a full month of service, per day; for patients 12-19 years of age
90970	End-stage renal disease (ESRD) related services for dialysis less than a full month of service, per day; for patients 20 years of age and older
92227	Imaging of retina for detection or monitoring of disease; with remote clinical staff review and report, unilateral or bilateral

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92228	Imaging of	retina for detection or mor	itoring of

92228	Imaging of retina for detection or monitoring of disease; with remote physician or other qualified health care professional interpretation and report, unilateral or bilateral	
92507	Treatment of speech, language, voice, communication, and/or auditory processing disorder; individual	Х
92508	Treatment of speech, language, voice, communication, and/or auditory processing disorder; group, 2 or more individuals	Х
92521	Evaluation of speech fluency (e.g., stuttering, cluttering)	Х
92522	Evaluation of speech sound production (e.g., articulation, phonological process, apraxia, dysarthria)	Х
92523	Evaluation of speech sound production (e.g., articulation, phonological process, apraxia, dysarthria); with evaluation of language comprehension and expression (e.g., receptive and expressive language)	Х
92524	Behavioral and qualitative analysis of voice and resonance	Х
92526	Treatment of swallowing dysfunction and/or oral function for feeding	
93750	Interrogation of ventricular assist device (VAD), in person, with physician or other qualified health care professional analysis of device parameters (e.g., drivelines, alarms, power surges), review of device function (e.g., flow and volume status, septum status, recovery), with programming, if performed, and report	
93797	Physician or other qualified health care professional services for outpatient cardiac rehabilitation; without continuous ECG monitoring (per session)	
93798	Physician or other qualified health care professional services for outpatient cardiac rehabilitation; with continuous ECG monitoring (per session)	
94002	Ventilation assist and management, initiation of pressure or volume preset ventilators for assisted or controlled breathing; hospital inpatient/observation, initial day	
94003	Ventilation assist and management, initiation of pressure or volume preset ventilators for assisted or controlled breathing; hospital inpatient/observation, each subsequent day	

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94004	Ventilation assist and management, initiation of pressure or volume preset ventilators for assisted or controlled breathing; nursing facility, per day		
94005	Home ventilator management care plan oversight of a patient (patient not present) in home, domiciliary or rest home (e.g., assisted living) requiring review of status, review of laboratories and other studies and revision of orders and respiratory care plan (as appropriate), within a calendar month, 30 minutes or		
94625	Physician or other qualified health care professional services for outpatient pulmonary rehabilitation; without continuous oximetry monitoring (per session)		
94626	Physician or other qualified health care professional services for outpatient pulmonary rehabilitation; with continuous oximetry monitoring (per session)		
94664	Demonstration and/or evaluation of patient utilization of an aerosol generator, nebulizer, metered dose inhaler or IPPB device		
95970	Electronic analysis of implanted neurostimulator pulse generator/transmitter (e.g., contact group[s], interleaving, amplitude, pulse width, frequency [Hz], on/off cycling, burst, magnet mode, dose lockout, patient selectable parameters, responsive neurostimulation, detection algorithms, closed loop parameters, and passive parameters) by physician or other qualified health care professional; with brain, cranial nerve, spinal cord, peripheral nerve, or sacral nerve, neurostimulator pulse generator/transmitter, without programming		
95971	Electronic analysis of implanted neurostimulator pulse generator/transmitter (e.g., contact group[s], interleaving, amplitude, pulse width, frequency [Hz], on/off cycling, burst, magnet mode, dose lockout, patient selectable parameters, responsive neurostimulation, detection algorithms, closed loop parameters, and passive parameters) by physician or other qualified health care professional; with simple spinal cord or peripheral nerve (e.g., sacral nerve) neurostimulator pulse generator/transmitter programming by physician or other qualified health care professional		

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95972	Electronic analysis of implanted neurostimulator pulse generator/transmitter (e.g., contact group[s], interleaving, amplitude, pulse width, frequency [Hz], on/off cycling, burst, magnet mode, dose lockout, patient selectable parameters, responsive neurostimulation, detection algorithms, closed loop parameters, and passive parameters) by physician or other qualified health care professional; with complex spinal cord or peripheral nerve (e.g., sacral nerve) neurostimulator pulse generator/transmitter programming by physician or other qualified health care professional
95983	Electronic analysis of implanted neurostimulator pulse generator/transmitter (e.g., contact group[s], interleaving, amplitude, pulse width, frequency [Hz], on/off cycling, burst, magnet mode, dose lockout, patient selectable parameters, responsive neurostimulation, detection algorithms, closed loop parameters, and passive parameters) by physician or other qualified health care professional; with brain neurostimulator pulse generator/transmitter programming, first 15 minutes face-to-face time with physician or other qualified health care professional
95984	Electronic analysis of implanted neurostimulator pulse generator/transmitter (e.g., contact group[s], interleaving, amplitude, pulse width, frequency [Hz], on/off cycling, burst, magnet mode, dose lockout, patient selectable parameters, responsive neurostimulation, detection algorithms, closed loop parameters, and passive parameters) by physician or other qualified health care professional; with brain neurostimulator pulse generator/transmitter programming, each additional 15 minutes face-to-face time with physician or other qualified health care professional (List separately in addition to code for primary procedure)
96040	Medical genetics and genetic counseling services, each X 30 minutes face-to-face with patient/family
96105	Assessment of aphasia (includes assessment of expressive and receptive speech and language function, language comprehension, speech production ability, reading, spelling, writing, e.g., by Boston Diagnostic Aphasia Examination) with interpretation and report, per hour

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96110	Developmental screening (e.g., developmental milestone survey, speech and language delay screen) with scoring and documentation, per standardized instrument.	
96112	Developmental test administration (including assessment of fine and/or gross motor, language, cognitive level, social, memory and/or executive functions by standardized developmental instruments when performed), by physician or other qualified health care professional, with interpretation and report; first hour	
96113	Developmental test administration (including assessment of fine and/or gross motor, language, cognitive level, social, memory and/or executive functions by standardized developmental instruments when performed), by physician or other qualified health care professional, with interpretation and report; each additional 30	
96116	Neurobehavioral status exam (clinical assessment of thinking, reasoning and judgment, [e.g., acquired knowledge, attention, language, memory, planning and problem solving, and visual spatial abilities]), by physician or other qualified health care professional, both face-to-face time with the patient and time interpreting test results and preparing the report; first hour	X
96121	Neurobehavioral status exam (clinical assessment of thinking, reasoning and judgment, [e.g., acquired knowledge, attention, language, memory, planning and problem solving, and visual spatial abilities]), by physician or other qualified health care professional, both face-to-face time with the patient and time interpreting test results and preparing the report; each additional hour (List separately in addition to code for primary procedure)	X
96130	Psychological testing evaluation services by physician or other qualified health care professional, including integration of patient data, interpretation of standardized test results and clinical data, clinical decision making, treatment planning and report, and interactive feedback to the patient, family member(s) or caregiver(s), when performed; first hour	X

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96131	or other qual integration o standardized decision mal interactive fe or caregiver(al testing evaluation servic ified health care professio f patient data, interpretation test results and clinical data king, treatment planning an eedback to the patient, fam (s), when performed; each ely in addition to code for	nal, including on of ata, clinical nd report, and additional hour	X
96132	Neuropsycho physician or including int standardized decision mal interactive fe	blogical testing evaluation other qualified health care egration of patient data, in test results and clinical dat king, treatment planning an eedback to the patient, fam (s), when performed; first	e professional, iterpretation of ita, clinical ind report, and ily member(s)	X
96133	Neuropsycho physician or including int standardized decision mal interactive fe or caregiver(blogical testing evaluation other qualified health care egration of patient data, in test results and clinical da king, treatment planning an eedback to the patient, fam (s), when performed; each ely in addition to code for	services by e professional, aterpretation of ata, clinical and report, and aily member(s) additional hour	X
96136	Psychologica administratio qualified hea	al or neuropsychological to on and scoring by physicia alth care professional, two first 30 minutes	n or other	Х
96137	Psychologica administratio qualified hea any method;	al or neuropsychological to on and scoring by physicia alth care professional, two each additional 30 minute addition to code for prima	n or other or more tests, s (List	X
96138	Psychologica administratio	al or neuropsychological to on and scoring by technicis ethod; first 30 minutes	est	X
96139	Psychologica administration tests, any me	al or neuropsychological to on and scoring by technicia ethod; each additional 30 n addition to code for prima	an, two or more ninutes (List	X
96156	Health behav health-focus	vior assessment, or re-asse ed clinical interview, beha , clinical decision making)	ssment (ie, vioral	Х

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96158	Health behavior intervention, individual, face-to-face; initial 30 minutes	Х
96159	Health behavior intervention, individual, face-to-face; each additional 15 minutes (List separately in addition to code for primary service)	Х
96160	Administration of patient-focused health risk assessment instrument (e.g., health hazard appraisal) with scoring and documentation, per standardized instrument	Х
96161	Administration of caregiver-focused health risk assessment instrument (e.g., depression inventory) for the benefit of the patient, with scoring and documentation, per standardized instrument	X
96164	Health behavior intervention, group (2 or more patients), face-to-face; initial 30 minutes	Х
96165	Health behavior intervention, group (2 or more patients), face-to-face; each additional 15 minutes (List separately in addition to code for primary service)	Х
96167	Health behavior intervention, family (with the patient present), face-to-face; initial 30 minutes	Х
96168	Health behavior intervention, family (with the patient present), face-to-face; each additional 15 minutes (List separately in addition to code for primary service)	X
97110	Therapeutic procedure, 1 or more areas, each 15 minutes; therapeutic exercises to develop strength and endurance, range of motion and flexibility	
97112	Therapeutic procedure, 1 or more areas, each 15 minutes; neuromuscular reeducation of movement, balance, coordination, kinesthetic sense, posture, and/or proprioception for sitting and/or standing activities	
97116	Therapeutic procedure, 1 or more areas, each 15 minutes; gait training (includes stair climbing)	
97129	Therapeutic interventions that focus on cognitive function (e.g., attention, memory, reasoning, executive function, problem solving, and/or pragmatic functioning) and compensatory strategies to manage the performance of an activity (e.g., managing time or schedules, initiating, organizing, and sequencing tasks), direct (one-on-one) patient contact; initial 15 minutes	

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97130	Therapeutic interventions that focus on cognitive function (e.g., attention, memory, reasoning, executive function, problem solving, and/or pragmatic functioning) and compensatory strategies to manage the performance of an activity (e.g., managing time or schedules, initiating, organizing, and sequencing tasks), direct (one-on-one) patient contact; each additional 15 minutes (List separately in addition to
97150	code for primary procedure) Therapeutic procedure(s), group (2 or more individuals)
97151	Behavior identification assessment, administered by a physician or other qualified health care professional, each 15 minutes of the physician's or other qualified health care professional's time face-to-face with patient and/or guardian(s)/caregiver(s) administering assessments and discussing findings and recommendations, and non-face-to-face analyzing past data, scoring/interpreting the assessment, and preparing the report/treatment plan
97153	Adaptive behavior treatment by protocol, administered by technician under the direction of a physician or other qualified health care professional, face-to-face with one patient, each 15 minutes
97154	Group adaptive behavior treatment by protocol, administered by technician under the direction of a physician or other qualified health care professional, face-to-face with two or more patients, each 15 minutes
97155	Adaptive behavior treatment with protocol modification, administered by physician or other qualified health care professional, which may include simultaneous direction of technician, face-to-face with one patient, each 15 minutes
97156	Family adaptive behavior treatment guidance, administered by physician or other qualified health care professional (with or without the patient present), face-to-face with guardian(s)/caregiver(s), each 15 minutes
97157	Multiple-family group adaptive behavior treatment guidance, administered by physician or other qualified health care professional (without the patient present), face-to-face with multiple sets of guardians/caregivers, each 15 minutes

97158 Group adaptive behavior treatment with protocol modification, administered by physician or other qualified health care professional, face-to-face with multiple patients, each 15 minutes 97161 Physical therapy evaluation: low complexity 97162 Physical therapy evaluation: moderate complexity, 97163 Physical therapy evaluation: high complexity, 97164 Re-evaluation of physical therapy established plan of care, 97165 Occupational therapy evaluation, how complexity, 97166 Occupational therapy evaluation, moderate complexity, 97167 Occupational therapy evaluation, high complexity 97168 Re-evaluation of occupational therapy established plan of care 97530 Therapeutic activities, direct (one-on-one) patient contact (use of dynamic activities to improve functional performance), each 15 minutes 97535 Self-care/home management training (e.g., activities of daily living (ADL) and compensatory training, meal preparation, safety procedures, and instructions in use of assistive technology devices/adaptive equipment) direct one-on-one contact, each 15 minutes 97542 Wheelchair management (e.g., assessment, fitting, training), each 15 minutes 97750 Physical performance test or measurement (e.g., musculoskeletal, functional capacity), with written report, each 15 minutes 97755 Assistive technology assessment (e.g., to restore, augment or compensate for exi	tual Services
97162Physical therapy evaluation: moderate complexity,97163Physical therapy evaluation: high complexity,97164Re-evaluation of physical therapy established plan of care,97165Occupational therapy evaluation, low complexity,97166Occupational therapy evaluation, moderate complexity,97167Occupational therapy evaluation, high complexity97168Re-evaluation of occupational therapy established plan of care97530Therapeutic activities, direct (one-on-one) patient contact (use of dynamic activities to improve functional performance), each 15 minutes97535Self-care/home management training (e.g., activities of daily living (ADL) and compensatory training, meal preparation, safety procedures, and instructions in use of assistive technology devices/adaptive equipment) direct one-on-one contact, each 15 minutes97542Wheelchair management (e.g., assessment, fitting, training), each 15 minutes97750Physical performance test or measurement (e.g., musculoskeletal, functional capacity), with written report, each 15 minutes97755Assistive technology assessment (e.g., to restore, augment or compensate for existing function, optimize functional tasks and/or maximize environmental	
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97166Occupational therapy evaluation, moderate complexity,97167Occupational therapy evaluation, high complexity97168Re-evaluation of occupational therapy established plan of care97530Therapeutic activities, direct (one-on-one) patient contact (use of dynamic activities to improve functional performance), each 15 minutes97535Self-care/home management training (e.g., activities of daily living (ADL) and compensatory training, meal preparation, safety procedures, and instructions in use of assistive technology devices/adaptive equipment) direct one-on-one contact, each 15 minutes97542Wheelchair management (e.g., assessment, fitting, training), each 15 minutes97750Physical performance test or measurement (e.g., musculoskeletal, functional capacity), with written report, each 15 minutes97755Assistive technology assessment (e.g., to restore, augment or compensate for existing function, optimize functional tasks and/or maximize environmental	
97168Re-evaluation of occupational therapy established plan of care97530Therapeutic activities, direct (one-on-one) patient contact (use of dynamic activities to improve functional performance), each 15 minutes97535Self-care/home management training (e.g., activities of daily living (ADL) and compensatory training, meal preparation, safety procedures, and instructions in use of assistive technology devices/adaptive equipment) direct one-on-one contact, each 15 minutes97542Wheelchair management (e.g., assessment, fitting, training), each 15 minutes97750Physical performance test or measurement (e.g., musculoskeletal, functional capacity), with written report, each 15 minutes97755Assistive technology assessment (e.g., to restore, augment or compensate for existing function, optimize functional tasks and/or maximize environmental	
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augment or compensate for existing function, optimize functional tasks and/or maximize environmental	
report, each 15 minutes	
97760 Orthotic(s) management and training (including assessment and fitting when not otherwise reported), upper extremity(ies), lower extremity(ies) and/or trunk, initial orthotic(s) encounter, each 15 minutes	
97761 Prosthetic(s) training, upper and/or lower extremity(ies), initial prosthetic(s) encounter, each 15 minutes	
97763 Orthotic(s)/prosthetic(s) management and/or training, upper extremity(ies), lower extremity(ies), and/or	

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Telemedicine/Virtual Services

	trunk, subsequent orthotic(s)/prosthetic(s) encounter, each 15 minutes	
97802	Medical nutrition therapy; initial assessment and intervention, individual, face-to-face with the patient, each 15 minutes	X
97803	Medical nutrition therapy; re-assessment and intervention, individual, face-to-face with the patient, each 15 minutes	Х
97804	Medical nutrition therapy; group (2 or more individual(s)), each 30 minutes	Х
98960	Education and training for patient self-management by a qualified, nonphysician health care professional using a standardized curriculum, face-to-face with the patient (could include caregiver/family) each 30 minutes; individual patient	X
98961	Education and training for patient self-management by a qualified, nonphysician health care professional using a standardized curriculum, face-to-face with the patient (could include caregiver/family) each 30 minutes; 2-4 patients	X
98962	Education and training for patient self-management by a qualified, nonphysician health care professional using a standardized curriculum, face-to-face with the patient (could include caregiver/family) each 30 minutes; 5-8 patients	X
98966	Telephone assessment and management service provided by a qualified nonphysician health care professional to an established patient, parent, or guardian not originating from a related assessment and management service provided within the previous 7 days nor leading to an assessment and management service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of medical discussion	X
98967	Telephone assessment and management service provided by a qualified nonphysician health care professional to an established patient, parent, or guardian not originating from a related assessment and management service provided within the previous 7 days nor leading to an assessment and management service or procedure within the next 24 hours or soonest available appointment; 11-20 minutes of medical discussion	X

O Prio	rity Health MEDICAL POLICY No. 91604-R8 Telemedicine/	Virtual Services
98968	Telephone assessment and management service provided by a qualified nonphysician health care professional to an established patient, parent, or guardian not originating from a related assessment and management service provided within the previous 7 days nor leading to an assessment and management service or procedure within the next 24 hours or soonest available appointment; 21-30 minutes of medical discussion	X
98970	Qualified nonphysician health care professional online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 5-10 minutes	
98971	Qualified nonphysician health care professional online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 11-20 minutes	
98972	Qualified nonphysician health care professional online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 21 or more minutes	
99078	Physician or other qualified health care professional qualified by education, training, licensure/regulation (when applicable) educational services rendered to patients in a group setting (e.g., prenatal, obesity, or diabetic instructions)	
99202	Office-based evaluation and management services new	X
99203	Office-based evaluation and management services new	
99204	Office-based evaluation and management services new	
99205	Office-based evaluation and management services new	
99211	Office-based evaluation and management services established patient that may not require the presence of a physician or other qualified health care professional	
99212	Office-based evaluation and management services established patient, which requires a medically appropriate history and/or examination and straightforward medical decision making. When using time for code selection, 10-19 minutes of total time is spent on the date of the encounter.	
99213	Office-based evaluation and management services established patient, which requires a medically appropriate history and/or examination and low level of medical decision making. When using	

O Priority	y Health	MEDICAL POLICY No. 91604-R8	Telemedicine/Vir	tual Services
		e selection, 20-29 minutes	of total time is	
99214		date of the encounter. d evaluation and managem	ont	
<i>9921</i> 4		blished patient, which req		
		opropriate history and/or ex		
		vel of medical decision ma		
		or code selection, 30-39 m	•	
	-	t on the date of the encoun		
99215		l evaluation and managem		
		blished patient, which req		
	medically ap	propriate history and/or ex	xamination and	
	high level of	f medical decision making	When using	
	time for cod	e selection, 40-54 minutes	of total time is	
	*	date of the encounter.		
99221		tal inpatient or observation		
		ation and management of	1	
	-	edically appropriate histor	-	
		and straightforward or low		
		king. When using total tim		
		er for code selection, 40 mi	inutes must be	
99222	met or excee		anna man davi	
99222	-	tal inpatient or observation ation and management of		
		edically appropriate histor	-	
		and moderate level of me		
		en using total time on the		
	-	or code selection, 55 minut		
	or exceeded	,		
99223	Initial hospi	tal inpatient or observation	care, per day,	
		ation and management of		
	requires a m	edically appropriate histor	y and/or	
		and high level of medical		
		en using total time on the		
		or code selection, 75 minut	es must be met	
	or exceeded			
99231	-	hospital based evaluation a	and management	
000000	services		1	
99232	-	hospital based evaluation a	and management	
000000	services	1 1.11 1 1 1	1	
99233		hospital based evaluation a	and management	
	services			

O Priority	y Health MEDICAL POLICY No. 91604-R8 Telemedicine/Virtual Services
99234	Hospital inpatient or observation, for the evaluation and management of a patient including admission and discharge on the same date, which requires a medically appropriate history and/or examination and straightforward or low level of medical decision making. When using total time on the date of the encounter for code, 45 minutes must be met or exceeded.
99235	Hospital inpatient or observation care, for the evaluation and management of a patient including admission and discharge on the same date, which requires a medically appropriate history and/or examination and moderate level of medical decision making. When using total time on the date of the encounter for code selection, 70 minutes must be met or exceeded.
99236	Hospital inpatient or observation care, for the evaluation and management of a patient including admission and discharge on the same date, which requires a medically appropriate history and/or examination and high level of medical decision making. When using total time on the date of the encounter for code selection, 85 70 minutes must be met or exceeded.
99238	Hospital inpatient or observation discharge day management; 30 minutes or less
99239	Hospital inpatient or observation discharge day management; more than 30 minutes
99242-99245	Outpatient Consultations (Not billable for Priority Health Medicare)
99252-99255	Inpatient Consultations (Not billable for Priority Health Medicare)
99291	Critical care, evaluation and management of the critically ill or critically injured patient; first 30- 74 minutes
99292	Critical care, evaluation and management of the critically ill or critically injured patient; each additional 30 minutes (List separately in addition to code for primary service)
99304	Initial nursing facility care, per day, for the evaluation and management of a patient,
99305	Initial nursing facility care, per day, for the evaluation and management of a patient,

O Prior	ity Health MEDICAL POLICY No. 91604-R8 Telemedicine/	Virtual Services
99306	Initial nursing facility care, per day, for the evaluation and management of a patient,	
99307	Subsequent nursing facility care	
99308	Subsequent nursing facility care	
99309	Subsequent nursing facility care	
99310	Subsequent nursing facility care	
99315	Nursing facility discharge day management; 30 minutes or less	
99316	Nursing facility discharge management; more than 30 minutes total time on the date of the encounter	
99341	Home or residence visit for the evaluation and management of a new patient,	
99342	Home or residence visit for the evaluation and management of a new patient	
99344	Home or residence visit for the evaluation and management of a new patient,	
99345	Home or residence visit for the evaluation and management of a new patient,	
99347	Home or residence visit for the evaluation and management of an established patient	
99348	Home or residence visit for the evaluation and management of an established patient	
99349	Home or residence visit for the evaluation and management of an established patient	
99350	Home or residence visit for the evaluation and management of an established patient,	
99358	Prolonged evaluation and management service before and/or after direct patient care; first hour	
99359	Prolonged evaluation and management service before and/or after direct patient care; each additional 30 minutes (List separately in addition to code for prolonged service)	
99401	Preventive medicine counseling and/or risk factor reduction intervention(s) provided to an individual (separate procedure); approximately 15 minutes	X
99402	Preventive medicine counseling and/or risk factor reduction intervention(s) provided to an individual (separate procedure); approximately 30 minutes	X
99403	Preventive Counseling and/or risk factor reduction intervention(s) provided to an individual (separate procedure); approximately 45 minutes	X

	/ Health	MEDICAL POLICY No. 91604-R8	Telemedicine/	/Virtual Ser	vices
99404		Counseling and/or risk fact		Х	

77404	Treventive Counsening and/or fisk factor reduction	Λ
	intervention(s) provided to an individual (separate	
	procedure); approximately 60 minutes	
99406	Smoking and tobacco use cessation counseling visit;	Х
	intermediate, greater than 3 minutes up to 10 minutes	
99407	Smoking and tobacco use cessation counseling visit;	Х
	intensive, greater than 10 minutes	
99408	Alcohol and/or substance (other than tobacco) abuse	Х
	structured screening (e.g., AUDIT, DAST), and brief	
	intervention (SBI) services; 15 to 30 minutes	
99409	Alcohol and/or substance (other than tobacco) abuse	Х
	structured screening (e.g., AUDIT, DAST), and brief	
	intervention (SBI) services; greater than 30 minutes	
99417	Prolonged outpatient evaluation and management	
<i>yy</i> 117	service(s) time with or without direct patient contact	
	beyond the required time of the primary service when	
	the primary service level has been selected using total	
	time, each 15 minutes of total time (List separately in	
	addition to codes the code of the outpatient Evaluation	
	and Management service)	
99418	Prolonged inpatient or observation evaluation and	
<i>yy</i> 110	management service(s) time with or without direct	
	patient contact beyond the required time of the	
	primary service when the primary service level has	
	been selected using total time, each 15 minutes of total	
	time (List separately in addition to the code of the	
	inpatient and observation Evaluation and Management	
	service)	
99421	Online digital evaluation and management service, for	
,, <u> </u>	an established patient, for up to 7 days, cumulative	
	time during the 7 days; 5-10 minutes	
99422	Online digital evaluation and management service, for	
<i>))</i>	an established patient, for up to 7 days, cumulative	
	time during the 7 days; 11-20 minutes	
99423	Online digital evaluation and management service, for	X
JJ723	an established patient, for up to 7 days, cumulative	Λ
	time during the 7 days; 21 or more minutes	
99441	Telephone evaluation and management service by a	X
99441		Λ
	physician or other qualified health care professional	
	who may report evaluation and management services	
	provided to an established patient, parent, or guardian	
	not originating from a related E/M service provided	
	within the previous 7 days nor leading to an E/M	

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O Priorit	y Health MEDICAL POLICY No. 91604-R8 Telemedicine/	Virtual Services
	service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of medical discussion	
99442	Telephone evaluation and management service by a physician or other qualified health care professional who may report evaluation and management services provided to an established patient, parent, or guardian not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment; 11-20 minutes of medical discussion	X
99443	Telephone evaluation and management service by a physician or other qualified health care professional who may report evaluation and management services provided to an established patient, parent, or guardian not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment; 21-30 minutes of medical discussion	X
99446	Interprofessional telephone/Internet/ electronic health record assessment and management service provided by a consultative physician or other qualified health care professional, including a verbal and written report to the patient's treating/ requesting physician or other qualified health care professional; 5-10 minutes of medical consultative discussion and review	
99447	Interprofessional telephone/Internet assessment/electronic health record and management service provided by a consultative physician or other qualified health care professional, including a verbal and written report to the patient's treating/requesting physician or other qualified health care professional; 11-20 minutes of medical consultative discussion and review	

O Priori	ty Health MEDICAL POLICY No. 91604-R8 Telemedicine/Virtual Services
99448	Interprofessional telephone/Internet/electronic health record assessment and management service provided by a consultative physician or other qualified health care professional, including a verbal and written report to the patient's treating/requesting physician or other qualified health care professional; 21-30 minutes of medical consultative discussion and review
99449	Interprofessional telephone/Internet/electronic health record assessment and management service provided by a consultative physician or other qualified health care professional, including a verbal and written report to the patient's treating/requesting physician or other qualified health care professional; 31 minutes or more of medical consultative discussion and review
99451	Interprofessional telephone/Internet/electronic health record assessment and management service provided by a consultative physician or other qualified health care professional, including a written report to the patient's treating/requesting physician or other qualified health care professional, 5 minutes or more of medical consultative time
99452	Interprofessional telephone/ Internet/electronic health record referral service(s) provided by a treating/requesting physician or other qualified health care professional, 30 minutes
99468	Initial inpatient neonatal critical care, per day, for the evaluation and management of a critically ill neonate, 28 days of age or younger
99469	Subsequent inpatient neonatal critical care, per day, for the evaluation and management of a critically ill neonate, 28 days of age or younger
99471	Initial inpatient pediatric critical care, per day, for the evaluation and management of a critically ill infant or young child, 29 days through 24 months of age
99472	Subsequent inpatient pediatric critical care, per day, for the evaluation and management of a critically ill infant or young child, 29 days through 24 months of age
99483	Assessment of and care planning for a patient with cognitive impairment, requiring an independent historian, in the office or other outpatient, home or domiciliary or rest home

	Virtual Services	
99492	Initial psychiatric collaborative care management, first 70 minutes in the first calendar month of behavioral health care manager activities	
99493	Subsequent psychiatric collaborative care management, first 60 minutes in a subsequent month of behavioral health care manager activities	
99494	Initial or subsequent psychiatric collaborative care management, each additional 30 minutes in a calendar month of behavioral health care manager activities, in consultation with a psychiatric consultant, and directed by the treating physician or other qualified health care professional (List separately in addition to code for primary procedure)	
99495	Transitional Care Management Services with the following required elements: Communication (direct contact, telephone, electronic) with the patient and/or caregiver within 2 business days of discharge, at least moderate level of medical decision making during the service period, Face-to-face visit, within 14 calendar days of discharge	X
99496	Transitional Care Management Services with the following required elements: Communication (direct contact, telephone, electronic) with the patient and/or caregiver within 2 business days of discharge, high level of medical decision making during the service period, Face-to-face visit, within 7 calendar days of discharge	X
99497	Advance care planning including the explanation and discussion of advance directives such as standard forms (with completion of such forms, when performed), by the physician or other qualified health care professional; first 30 minutes, face-to-face with the patient, family member(s), and/or surrogate	X
99498	Advance care planning including the explanation and discussion of advance directives such as standard forms (with completion of such forms, when performed), by the physician or other qualified health care professional; first 30 minutes, face-to-face with the patient, family member(s), and/or surrogate	X

O Priority Health MEDICAL POLICY No. 91604-R8 Telemedicine/V			Virtual Services	
C7900	mental health minutes, prov licensed to pr applicable sta	Service for diagnosis, evaluation, or treatment of a mental health or substance use disorder, initial 15-29 minutes, provided remotely by hospital staff who are licensed to provide mental health services under applicable state law(s), when the patient is in their home, and there is no associated professional service		
C7901	mental health minutes, prov licensed to pr applicable sta	Service for diagnosis, evaluation, or treatment of a mental health or substance use disorder, initial 30-60 minutes, provided remotely by hospital staff who are licensed to provided mental health services under applicable state law(s), when the patient is in their home, and there is no associated professional service		
C7902	mental health additional 15 staff who are services unde is in their hor	iagnosis, evaluation, or tro or substance use disorde minutes, provided remote licensed to provide ment er applicable state law(s), ne, and there is no associa service (list separately in ervice)	r, each ely by hospital al health when the patient ated	
G0108	Diabetes outp individual, pe	patient self-management t er 30 minutes	raining services,	Х
G0109	Diabetes outp	patient self-management t n (2 or more), per 30 minu		Х
G0270	Medical nutri subsequent ir same year for or treatment i needed for re	ition therapy; reassessment ntervention(s) following s r change in diagnosis, mean regimen (including addition nal disease), individual, fr ach 15 minutes	nt and econd referral in dical condition onal hours	X
G0296	Counseling v screening usi	isit to discuss need for lunning low dose CT scan (LD determination and shared	OCT) (service is	X
G0320	Home health telemedicine	services furnished using s rendered via a real-time t ecommunications system	wo-way audio	Х
G0321	Home health telemedicine	services furnished using s rendered via telephone or idio-only telecommunicat ly payable)	other real-time	X

OPriority Health MEDICAL POLICY No. 91604-R8 Telemedicine/Virtual Services			
G0322	The collection of physiologic data digitally stored and/or transmitted by the patient to the home health agency (i.e., remote patient monitoring) (Not separately payable)		
G0396	Alcohol and/or substance (other than tobacco) misuse structured assessment (e.g., audit, dast), and brief intervention 15 to 30 minutes		
G0397	Alcohol and/or substance (other than tobacco) misuse structured assessment (e.g., audit, dast), and intervention, greater than 30 minutes		
G0406	Follow-up inpatient consultation, limited, physicians typically spend 15 minutes communicating with the patient via telehealth	Х	
G0407	Follow-up inpatient consultation, intermediate, physicians typically spend 25 minutes communicating with the patient via telehealth	Х	
G0408	Follow-up inpatient consultation, complex, physicians typically spend 35 minutes communicating with the patient via telehealth	Х	
G0420	Face-to-face educational services related to the care of chronic kidney disease; individual, per session, per one hour	Х	
G0421	Face-to-face educational services related to the care of chronic kidney disease; group, per session, per one hour	Х	
G0422	Intensive cardiac rehabilitation; with or without continuous ECG monitoring with exercise, per session		
G0423	Intensive cardiac rehabilitation; with or without continuous ECG monitoring; without exercise, per session		
G0425	Telehealth consultation, emergency department or initial inpatient, typically 30 minutes communicating with the patient via telehealth	Х	
G0426	Telehealth consultation, emergency department or initial inpatient, typically 50 minutes communicating with the patient via telehealth	Х	
G0427	Telehealth consultation, emergency department or initial inpatient, typically 70 minutes or more communicating with the patient via telehealth	Х	
G0445	Semiannual high intensity behavioral counseling to prevent STIs, individual, face-to-face, includes	Х	

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O Priority Health

Telemedicine/Virtual Services

	education skills training & guidance on how to change	
	sexual behavior	
G0446	Annual, face-to-face intensive behavioral therapy for cardiovascular disease, individual, 15 minutes	Х
G0447	Face-to-face behavioral counseling for obesity, 15 minutes	X
G0459	Inpatient telehealth pharmacologic management, including prescription, use, and review of medication with no more than minimal medical psychotherapy	Х
G0463	Hospital outpatient clinic visit for assessment and management of a patient.	
G0506	Comprehensive assessment of and care planning for patients requiring chronic care management services (list separately in addition to primary monthly care management service)	Х
G0508	Telehealth consultation, critical care, initial, physicians typically spend 60 minutes communicating with the patient and providers via telehealth	
G0509	Telehealth consultation, critical care, subsequent, physicians typically spend 50 minutes communicating with the patient and providers via telehealth	
G2010	Remote evaluation of recorded video and/or images submitted by an established patient (e.g., store and forward), including interpretation with follow-up with the patient within 24 business hours, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment	
G2012	Brief communication technology-based service, e.g., virtual check-in, by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment	

O Priority	y Health MEDICAL POLICY No. 91604-R8	Telemedicine/Virtual Services
G3002	Chronic pain management and treatment bundle including, diagnosis; assessme monitoring; administration of a valid scale or tool; the development, imple- revision, and/or maintenance of a per- plan that includes strengths, goals, cl- desired outcomes; overall treatment in facilitation and coordination of any me behavioral health treatment; medicati- pain and health literacy counseling; a chronic pain related crisis care; and communication and care coordination relevant practitioners furnishing care therapy and occupational therapy, co- integrative approaches, and commun- appropriate. Requires initial face-to- 30 minutes provided by a physician of health professional; first 30 minutes provided by physician or other qualifi- professional, per calendar month. (We 30 minutes must be met or exceeded	alent and lated pain rating ementation, rson-centered care linical needs, and management; necessary ion management; any necessary ongoing n between e.g., physical omplementary and ity-based care, as face visit at least or other qualified personally fied health care /hen using G3002,
G3003	Each additional 15 minutes of chroni management and treatment by a physi qualified health care professional, pe (List separately in addition to code for using G3003, 15 minutes must be me	sician or other er calendar month. or G3002. When
S9152	Speech therapy, re-evaluation (Not p Medicare)	ayable for
89436	Childbirth preparation/Lamaze classe provider, per session	es, non-physician
S9437	Childbirth refresher classes, non-phy per session	vsician provider,
S9438	Cesarean birth classes, non-physician session	n provider, per
S9439	VBAC (vaginal birth after cesarean) physician provider, per session	
S9442	Birthing classes, non-physician provi	
S9443	Lactation classes, counseling, educat	-
S9444	Parenting classes, non-physician pro-	-
S9447	Infant safety (including CPR) classes provider, per session	s, non-physician
T1015	Clinic visit/encounter, all-inclusive	



TELEMONITORING

ICD-10 Codes that may s	support medical necessity:
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E10.10 - E10.9	Type 1 diabetes mellitus
	• 1
E11.00 - E11.9	Type 2 diabetes mellitus
E13.00 - E13.9	Other specified diabetes mellitus
I10	Essential (primary) hypertension
I15.0 - I15.9	Secondary hypertension
I50.1 - I50.9	Heart failure
J44.0 - J44.9	Other chronic obstructive pulmonary disease

Revenue Codes:

0590 Home Health (HH) - General (*Report Rev Code ONLY (no CPT code) 1x only for combined payment of installation and removal of tele-monitoring device; Report with the following codes for designated service*)

CPT/HCPCS Codes:

Report with Revenue code 590 if billing using UB format

- 98975 Remote therapeutic monitoring (e.g., therapy adherence, therapy response); initial setup and patient education on use of equipment
- 98976 Remote therapeutic monitoring (e.g., therapy adherence, therapy response); device(s) supply with scheduled (e.g., daily) recording(s) and/or programmed alert(s) transmission to monitor respiratory system, each 30 days
- 98977 Remote therapeutic monitoring (e.g., therapy adherence, therapy response); device(s) supply with scheduled (e.g., daily) recording(s) and/or programmed alert(s) transmission to monitor musculoskeletal system, each 30 days
- 98980 Remote therapeutic monitoring treatment management services, physician or other qualified health care professional time in a calendar month requiring at least one interactive communication with the patient or caregiver during the calendar month; first 20 minutes
- 98981 Remote therapeutic monitoring treatment management services, physician or other qualified health care professional time in a calendar month requiring at least one interactive communication with the patient or caregiver during the calendar month; each additional 20 minutes (List separately in addition to code for primary procedure)
- 99453 Remote monitoring of physiologic parameter(s) (e.g., weight, blood pressure, pulse oximetry, respiratory flow rate), initial; set-up and patient education on use of equipment
- 99454 Remote monitoring of physiologic parameter(s) (e.g., weight, blood pressure, pulse oximetry, respiratory flow rate), initial; device(s) supply with daily recording(s) or programmed alert(s) transmission, each 30 days
- 99457 Remote physiologic monitoring treatment management services, 20 minutes or more of clinical staff/physician/other qualified health care professional time in a calendar month requiring interactive communication with the patient/caregiver during the month
- 99458 Remote physiologic monitoring treatment management services, clinical staff/physician/other qualified health care professional time in a calendar month

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requiring interactive communication with the patient/caregiver during the month; each additional 20 minutes (List separately in addition to code for primary procedure).

S9110 Telemonitoring of patient in their home, including all necessary equipment; computer system, connections, and software; maintenance; patient education and support; per month (*Report for ¹/₂ month monitoring*)

T5999 Supply, not otherwise specified (Report for setup of "Smart Phone" application, initial coaching call, and first month monitoring)

T2023 Targeted case management; per month (Report with Revenue code 0590 for monthly "Smart Phone" monitoring starting with 2^{nd} month)

Not Covered

- 0704T Remote treatment of amblyopia using an eye tracking device; device supply with initial set-up and patient education on use of equipment
- 0705T Remote treatment of amblyopia using an eye tracking device; surveillance center technical support including data transmission with analysis, with a minimum of 18 training hours, each 30 days
- 0706T Remote treatment of amblyopia using an eye tracking device; interpretation and report by physician or other qualified health care professional, per calendar month
- 0733T Remote real-time, motion capture-based neurorehabilitative therapy ordered by a physician or other qualified health care professional; supply and technical support, per 30 days
- 0734T Remote real-time, motion capture-based neurorehabilitative therapy ordered by a physician or other qualified health care professional; treatment management services by a physician or other qualified health care professional, per calendar month
- 98978 Remote therapeutic monitoring (e.g., therapy adherence, therapy response); device(s) supply with scheduled (e.g., daily) recording(s) and/or programmed alert(s) transmission to monitor cognitive behavioral therapy, each 30 days

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