# Provider appeal form: Level II

## When to use this form:

- Participating providers: Log in to the Provider Portal to submit appeals and medical records and to status claims.
- **Out-of-network providers:** Submit this form to request a Level II appeal of claims only after a Level I denial has been received. Complete and submit a separate provider appeal form for each Level II appeal.

## **Priority Health Medicare reviews or appeals**

Before completing this form see the **Reviews and appeals** section of our Provider Manual.

#### **Requirements:**

- Attach <u>new</u> supporting documentation. Documentation already submitted is retained in our records. Appeals received without new pertinent supporting documentation will be returned unprocessed.
- Complete the appeal form so that Priority Health clearly understands the request otherwise it will be returned for insufficient explanation.
- All pertinent supporting documentation must be attached.

Deadline: Within one year of the date of service

## Submitter contact information

Provider/facility name	Tax ID	Contact name		
Phone	Fax	Email		
Address				

## Member information

Member last name	Member first name	Member ID number

## **Claim information**

Claim number	Date(s) of service(s)	Total charge(s)	
Inquiry number		Disputed codes (must include supporting documentation)	

# Additional information required for Level II appeal (letter is required for medical appeals)

