

# The HL7 Implementation Process

We support the use of files in the Health Level 7 (HL7) format for the delivery of patient health information. This format is an international standard and the most complete and convenient method to deliver supplemental data already resident in your Health Information Technology. Once you begin sending us data via HL7, your PIP data will appear in Patient Profile and the health measures which qualify you for incentives will be electronically credited to your practice(s).

## Get started:

### Step 1: Provider

Let us know you want to **get started**. We will then begin our internal set-up process and direct you to the HL7 page on our website: [priorityhealth.com/provider/manual/office-mgmt/data-exchange/hl7](http://priorityhealth.com/provider/manual/office-mgmt/data-exchange/hl7).

### Step 2: Provider

We will ask you to create an HL7 file for testing and send it to us via secure email. This **provider/vendor file development** turnaround time is dependent upon you; but creation of this initial test file usually takes three to six months.

### Step 3: Priority Health

Once received, we will **validate the test file** and provide any feedback on necessary adjustments within one to two weeks.

### Step 4: Provider

We'll ask you to **submit the first production file via secure e-mail for testing**, loading and mapping. This turnaround time is in your hands.

### Step 5: Priority Health

Priority Health will confirm the file loaded and the provider supplemental data was mapped into our system successfully. We will work with you to **set up the secure connection (SFTP/VPN)**, and agree to file frequency, naming conventions and contact people. This step takes approximately two weeks.

*Note: These timelines assume all systems are refreshing properly and in a timely manner. Technical issues may result in delays.*

## Questions?

See details at  
[priorityhealth.com/provider/  
manual/office-mgmt/data-  
exchange/hl7](http://priorityhealth.com/provider/manual/office-mgmt/data-exchange/hl7)