



## Physician and practice news digest

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### Spotlight

#### **Our commitment to improve turnaround times**

Our service levels for provider credentialing and change requests are not meeting your expectations, or ours. We've identified and are addressing multiple issues. We're committed to improving turnaround times by May 2018 with our backlog resolved by the end of summer.

#### **Stay up-to-date on our progress**

Log in and check [provider news](#) for updates on our improvement efforts. Our [credentialing web page](#) now lists the submission date we're processing.

[Learn more](#)



## Authorizations

- Medical policy updates [more](#)

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## Billing and payment

- Billing for services reported on split claims [more](#)
- New remittance advice codes for Medicare/Medicaid dual-eligibles [more](#)
- Federal/rural/tribal health centers must bill using UB04 [more](#)

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## Incentive programs

- Revised PIP and CPC+ manuals [more](#)
- PT Incentive Program results [more](#)

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## Pharmacy

- MQIC releases guidelines for opioid prescribing [more](#)
- November formulary updates [more](#)

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## Plans and benefits

- Medicare coverage for second pneumococcal vaccine [more](#)



## Responsibilities and standards

- CHAMPS enrollment required for Medicaid providers [more](#)

- New Medicare cards, ID numbers coming [more](#)
- Medicaid outpatient behavioral health therapy process for over 30 visits [more](#)

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- HEDIS medical record collection has begun [more](#)
- MyPriority chart review through Altegra Health [more](#)

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## Training opportunities

- Register: MAPS and More West MI opioid training [more](#)
- Register for 2018 VOA webinars [more](#)

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## Clinical resources

- Spine Centers of excellence resources [more](#)
- Refer your patients to Diabetes Prevention Programs [more](#)

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## Priority Health news

- 2017 Behavioral Health member satisfaction survey [more](#)
- 2017 Behavioral Health/PCP coordination of care survey results [more](#)

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