



Physician and practice news digest

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Spotlight

We've reduced delays in credentialing and change requests

We're excited to announce that we're now meeting our promise to you to complete requests to credential new providers within 30 days and provider changes within 7 days. We're committed to making additional improvements and giving you even more tools to make requests faster and easier. In 2019, we'll be adding eApply and eStatus tools so you can request changes to your provider information online without having to complete paper forms. Stay tuned for additional information.

eviCore re-launch was a success

We're also excited to share that our September re-launch of eviCore has proven to be a better experience for you. Improvements include more real-time results, easier data entry and much more.

We're celebrating improvements and working on even more

Our annual provider survey results have shown we're on the right track with these enhancements. We'll continue to make improvements to help you work with us faster and easier, and we hope to see even higher satisfaction and ratings from you in next year's annual survey.



Authorizations

- Request elective retrospective authorizations through Clear Coverage™ starting Aug. 15 [more](#)
- Changes coming to eviCore authorizations Sept. [more](#)
- New authorization requirement for thyroidectomies [more](#)

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Billing and payment

- Chiropractic AT modifier requirement delayed until Oct. 1 [more](#)
- Billing multiple radiology interpretations for the same service [more](#)
- Medicaid FQHC/THC/RHC updates [more](#)

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Incentive programs

- Congratulations to the 2018 Priority Health Quality Awards recipients [more](#)

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Pharmacy

- Michigan Medicaid formulary changes coming Oct. 1 [more](#)
- Update to allow 30-day supplies of short-acting opioids [more](#)
- Valsartan blood pressure medication voluntarily recalled [more](#)

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Plans and benefits

- Changes to our medical policy on the surgical treatment of obesity [more](#)
- Influenza vaccine changes effective August 1 [more](#)

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Responsibilities and standards

- Reminder: Provider directory update requirements [more](#)
- Medicare chart reviews starting soon [more](#)

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Priority Health news

- Virtual Office Advisory webinars scheduled for 2019 [more](#)
- Update: Our commitment to improve turnaround times [more](#)
- West Michigan Partners remediation Oct. 1, 2018 [more](#)

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Clinical resources

- Discontinuation of Essure female birth control [more](#)
- Reminder: Childhood and adolescent immunizations [more](#)

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