

Medicare & Medicaid quality news

July 1-Sept. 30, 2022

Helping you close gaps in care with tools, resources and member engagement campaigns

Medicare quality updates

How we're supporting you and your patients this quarter

Closing care gaps with Let's Get Checked

We're partnering again this year with Let's Get Checked (formerly BioIQ) to send in-home screening kits for patients who are due for:

- Colorectal Cancer screening
- HbA1c screening
- Kidney Health Evaluation screening (new this year, in the form of an eGFR)

Your patients will receive these kits in the mail in August with instructions to complete and return them for processing. We'll send them – and you, their provider – a copy of the results. Your office will also receive a bi-weekly result report from your performance specialist via email.

QUESTIONS? ASK HERE



Tips for improving your HOS results

The annual Health Outcomes Survey (HOS) will be sent to a sample of your patients this quarter. Required by CMS, the HOS assesses a patient's perceptions of their health and overall wellbeing. The work you do every day with your patients has an impact on this survey, particularly as it relates to physical activity, bladder control and falls. We encourage you to address these measures during visits with your Medicare patients. Here are a few resources from national organizations with tips on having these conversations:

MONITORING PHYSICAL ACTIVITY



IMPROVING BLADDER CONTROL



REDUCING THE RISK OF FALLING



Supporting retinal exams for our diabetic members

In August, we'll launch our annual campaign with EyeMed to help our members with diabetes due for their annual retinal eye exam schedule an appointment. Our Medicare members have a \$0 copay when screened by an in-network EyeMed Select provider. Members with a diagnosis of diabetes are eligible to receive a \$40 gift card as a reward and incentive for completing an appointment.



TargetBP program

The American Heart Association reports that 46% of adults in the United States have high blood pressure. As a result, the AMA has developed the TargetBP program, to help both you and your patients manage this chronic condition. This program* offers provider education of proper measurement and in-office marketing materials as well as patient self-measurement resources, such as blood pressure cuffs and tracking documents.

**Note: This program is applicable to all plan types.*

WANT TO LEARN MORE? EMAIL US HERE →

2022 HEDIS® provider guide

It's here! Our 2022 HEDIS® provider guide is an excellent tool that details each HEDIS measure, offers tips to close HEDIS gaps in care and much more. It's a helpful resource that your practice can use as you work toward maximizing HEDIS and PCP Incentive Program (PIP) performance.

DOWNLOAD THE GUIDE (LOGIN REQUIRED) →

Provider Quality Survey

We want to hear from you. Later this summer, we'll send a Provider Quality Survey to gather feedback from our provider network. If you receive the emailed survey, please take a few minutes to complete it and share your thoughts.



Member benefits to take note of

Papa Companion Care

Our Medicare members enrolled in our Dual Special Needs Plan (D-SNP), Ideal, Edge and Compass plans are eligible for the Papa Pals benefit. Each month and at \$0 cost, these members can receive up to 8 hours of assistance with transportation, house chores, technology lessons, grocery delivery and overall companionship from trained college students.



GET DETAILS →

Have questions on this quarter's Medicare quality updates? Have suggestions on what you'd like to learn about next quarter?

We'd love to hear from you. Email us at PHMedicareQuality@priorityhealth.com.

Medicaid quality updates

How we're supporting you and your patients this quarter

Complete Health Risk Assessments for your Healthy Michigan plan patients

We're offering a \$70 incentive payment for each Health Risk Assessment (HRA) completed for our members through CHAMPS this year. For HRAs faxed to us at 616.942.0616, we're offering a \$15 incentive. These payments will be made through your PCP (PIP) Incentive Program participation.

Empowering our members to better manage their diabetes

In October, we're rolling out a new email campaign, empowering our members with diabetes to better manage the disease. Through reminders to schedule and complete appointments with their providers, this added layer of outreach will hopefully result in an increase in our members reaching out to you for diabetes testing and treatment.

About the HRA

Our Healthy Michigan plan members should complete an HRA annually with their primary care provider. During the visit, review and assess the member's progress toward their health behavior goals and set new goals for the coming year.



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Focus on these HEDIS measures this quarter

July	August	September
Help your patients control their blood pressure	Encourage families to keep up with their children's immunizations	Follow-up with your patients after hospitalization for mental illness or self-harm
<ul style="list-style-type: none"> • Take multiple BPs during a visit. If this occurs, NCQA will allow the lowest systolic and diastolic reading if it is documented on the same date or noted in the chart on the same date. • Only the last blood pressure of the year will be used for NCQA purposes. <p>HEDIS measure: Controlled Blood Pressure</p> <p>Patients 18-85 years of age who had a diagnosis of hypertension (HTN) whose blood pressure was adequately controlled (<140/90 mm Hg)</p>	<p>Vaccines needed by 2nd birthday:</p> <ul style="list-style-type: none"> • 4 Diphtheria, Tetanus and Acellular Pertussis (DTaP) • 3 Polio (IPV) • 1 Measles, Mumps and Rubella (MMR) • 3 Haemophilus Influenza Type B (HiB) • 3 Hepatitis B (HepB) • 1 Chicken Pox (VZV) • 4 Pneumococcal Conjugate (PCV) • 1 Hepatitis A (HepA) • 2 or 3 Rotavirus (RV) • 2 Influenza (Flu) <p>Vaccines needed by 13th birthday:</p> <ul style="list-style-type: none"> • 1 Meningococcal • 1 Tetanus, Diphtheria Toxoids and Acellular Pertussis (Tdap) • Human Papillomavirus (HPV) series <p>HEDIS measures: Childhood Immunizations, Adolescent Immunizations</p>	<p>Check in on your patients 6 years of age and older who were hospitalized for treatment of a mental illness or intentional self-harm. Follow up with them within 7 days and again within 30 days after discharge to improve long-term outcomes.</p> <p>HEDIS measure: Follow-Up After Hospitalization for Mental Illness (FUH)</p> <p>Follow up with your patients after an emergency department (ED) visit for alcohol or drug use</p> <p>Check in on your patients 13 years or age and older with a principal diagnosis of alcohol or other drug abuse or dependence. Follow up with them within 7 days and again within 30 days of the ED visit to help ensure adherence to treatment plans.</p> <p>HEDIS measure: Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)</p>

Did you know?



Coverage for after-pregnancy care

The Centers for Medicare and Medicaid Services (CMS) has approved the Medicaid and CHIP coverage for after-pregnancy care to 12 months.

Relevant HEDIS measures	
Timeliness of Prenatal Care	Postpartum Care
Prenatal care visits in the first trimester conducted by an OB/GYN, prenatal care practitioner or PCP.	Postpartum care visit on or between 7 to 84 days after delivery conducted by an OB/GYN, prenatal care practitioner or PCP.

Free psychiatry support

Michigan Child Collaborative Care (MC3) consults with perinatal providers and pediatricians on patient care, offering guidance on safe medications, appropriate psychotherapy and diagnostic questions.

Free vaccination support for the disabled community

Disability Rights Michigan (DRM) offers free vaccination support to the community. They connect people with disabilities as well as their family members and caregivers to vaccines. Their services are free of charge and confidential.

SIGN UP →

GET MORE INFORMATION →

Congenital syphilis is on the rise

Rates of syphilis continue to increase among women, leading to increased rates in newborns. In 2021, Michigan reported 42 cases of congenital syphilis, the highest reported rate since the early 1990s. To identify cases early in infection and prevent further transmission, clinicians are encouraged to follow these recommendations:

- Test all women who present with other Sexually Transmitted Infections (STIs) or have risk factors for STIs.
- Screen all pregnant people living in Michigan for syphilis at their first prenatal appointment and again in the third trimester between 28-32 weeks, as required by state law.
- Wait to discharge infants from the hospital until the mother has been tested for syphilis at least once during pregnancy and preferably again at delivery.

QUESTIONS? CLICK HERE →