



2023

Annual Notice of Changes

PriorityMedicare ValueSM (HMO-POS)

offered by Priority Health

January 1, 2023–December 31, 2023

You are currently enrolled as a member of **Priority**Medicare Value. Next year, there will be changes to your plan's costs and benefits. **This booklet details these changes.**

Additional resources

This information is available in a different format, including Braille and large print.

Please contact our Customer Service at 888.389.6648 for additional information. (TTY users should call 711). We're available 8 a.m. to 8 p.m., seven days a week.

Coverage under this plan qualifies as Qualifying Health Coverage (QHC) and satisfies the Patient Protection and Affordable Care Act's (ACA) individual shared responsibility requirement. Please visit the Internal Revenue Service (IRS) website at www.irs.gov/Affordable-Care-Act/Individuals-and-Families for more information.

About PriorityMedicare Value

Priority Health has HMO-POS and PPO plans with a Medicare contract. Enrollment in Priority Health Medicare depends on contract renewal.

When this booklet says "we," "us," or "our," it means Priority Health Medicare. When it says "plan" or "our plan," it means **Priority**Medicare Value.

Please see page 3 for a Summary of Important Costs, including Premium.

This document tells about the changes to your plan. To get more information about costs, benefits, or rules please review your unique *Evidence of Coverage*, which will be available starting 10/1/22 on our website at priorityhealth.com/value23. (You may also call Customer Service to ask us to mail you an *Evidence of Coverage*.)

- **You have from October 15 until December 7 to make changes to your Medicare coverage for next year.**

What to do now

1. **ASK:** Which changes apply to you

- ☐ Check the changes to our benefits and costs to see if they affect you.
 - Review the changes to Medical care costs (doctor, hospital).
 - Review the changes to our drug coverage, including authorization requirements and costs.
 - Think about how much you will spend on premiums, deductibles, and cost sharing.
- ☐ Check the changes in the 2023 Drug List to make sure the drugs you currently take are still covered.
- ☐ Check to see if your primary care doctors, specialists, hospitals and other providers, including pharmacies will be in our network next year.
- ☐ Think about whether you are happy with our plan.

2. **COMPARE:** Learn about other plan choices

- ☐ Check coverage and costs of plans in your area. Use the Medicare Plan Finder at www.medicare.gov/plan-compare website or review the list in the back of your *Medicare & You 2023* handbook.
- ☐ Once you narrow your choice to a preferred plan, confirm your costs and coverage on the plan's website.

3. **CHOOSE:** Decide whether you want to change your plan

- If you don't join another plan by December 7, 2022, you will stay in **PriorityMedicare Value**.
- To change to a **different plan**, you can switch plans between October 15 and December 7. Your new coverage will start on **January 1, 2023**. This will end your enrollment with **PriorityMedicare Value**.
- If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can switch plans or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

Annual Notice of Changes for 2023

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Summary of Important Costs for 2023

The table below compares the 2022 costs and 2023 costs for **PriorityMedicare Value** in several important areas. **Please note this is only a summary of costs.**

Cost	2022 (this year)	2023 (next year)
Monthly plan premium* * Your premium may be higher or lower than these amounts. See Section 1.1 for details.	\$16-\$72	\$15-\$71
Deductible	<u>HMO (in-network)</u> \$0 <u>POS (out-of-network)</u> \$1,000	<u>HMO (in-network)</u> \$0 <u>POS (out-of-network)</u> \$1,000
Maximum out-of-pocket amount This is the <u>most</u> you will pay out-of-pocket for your covered services. (See Section 1.2 for details.)	<u>HMO (in-network)</u> \$4,900	<u>HMO (in-network)</u> \$4,900
Doctor office visits	<u>HMO (in-network)</u> Primary care visits: \$0-\$5 per visit. Specialist visits: \$0-\$45 per visit. <u>POS (out-of-network)</u> 40% per visit with a PCP or specialist, after deductible.	<u>HMO (in-network)</u> Primary care visits: \$0-\$5 per visit. Specialist visits: \$0-\$45 per visit. <u>POS (out-of-network)</u> 40% per visit with a PCP or specialist, after deductible.
Inpatient hospital stays	<u>HMO (in-network)</u> \$325 per day, days 1-5. <u>POS (out-of-network)</u> 40% per stay, after deductible.	<u>HMO (in-network)</u> \$325 per day, days 1-5. <u>POS (out-of-network)</u> 40% per stay, after deductible.

Cost	2022 (this year)	2023 (next year)
Part D prescription drug coverage (See Section 1.5 for details.)	Deductible: \$75 on tiers 3-5 Copay/Coinsurance during the Initial Coverage Stage: <u>Preferred Retail</u> <ul style="list-style-type: none"> • Drug Tier 1: \$2 • Drug Tier 2: \$10 • Drug Tier 3: \$42 • Drug Tier 4: 50% • Drug Tier 5: 31% <u>Standard Retail</u> <ul style="list-style-type: none"> • Drug Tier 1: \$7 • Drug Tier 2: \$15 • Drug Tier 3: \$47 • Drug Tier 4: 50% • Drug Tier 5: 31% <u>Insulin</u> You pay \$10-\$35 at preferred retail and \$15-\$35 at standard retail for a one-month supply of Select Insulins. For other insulin products on our drug list, you pay the amount of the copayment or coinsurance for the drug tier your drug is in.	Deductible: \$75 on tiers 3-5 Copay/Coinsurance during the Initial Coverage Stage: <u>Preferred Retail</u> <ul style="list-style-type: none"> • Drug Tier 1: \$2 • Drug Tier 2: \$10 • Drug Tier 3: \$42 • Drug Tier 4: 50% • Drug Tier 5: 31% <u>Standard Retail</u> <ul style="list-style-type: none"> • Drug Tier 1: \$7 • Drug Tier 2: \$15 • Drug Tier 3: \$47 • Drug Tier 4: 50% • Drug Tier 5: 31% <u>Insulin</u> You pay no more than \$35 for a one-month supply of covered insulin (defined by Medicare), regardless of the drug tier your drug is in, whether at a preferred or standard retail pharmacy.
	<u>Part D Vaccines</u> You pay the amount of the copayment or coinsurance for the drug tier the vaccine is in.	<u>Part D Vaccines</u> You pay \$0 for certain vaccines (defined by Medicare), regardless of the drug tier the vaccine is in, whether at a preferred or standard retail pharmacy. For updates on covered insulin and vaccines please go to priorityhealth.com/ira .

SECTION 1 Changes to Benefits and Costs for Next Year

Section 1.1 – Changes to the Monthly Premium

Cost	2022 (this year)	2023 (next year)
Monthly premium		
(You must also continue to pay your Medicare Part B premium.)		
<u>Region 1 Counties:</u> Allegan, Barry, Kent, Lenawee, Ottawa	\$16	\$15
<u>Region 2 Counties:</u> Berrien, Calhoun, Cass, Ionia, Isabella, Kalamazoo, Mason, Midland, Missaukee, Montcalm, Muskegon, Newaygo, Oceana, Osceola, Otsego, St. Clair, Van Buren, Wexford	\$35	\$34
<u>Region 3 Counties:</u> Alcona, Antrim, Benzie, Charlevoix, Clare, Crawford, Grand Traverse, Hillsdale, Lake, Lapeer, Leelanau, Manistee, Mecosta, Monroe	\$72	\$71
<u>Region 4 Counties:</u> Alpena, Cheboygan, Eaton, Emmet, Gladwin, Gratiot, Iosco, Jackson, Kalkaska, Montmorency, Oscoda, Presque Isle, Roscommon, Sanilac, Shiawassee, St. Joseph	\$47	\$46
<u>Region 5 Counties:</u> Arenac, Bay, Branch, Clinton, Genesee, Huron, Ingham, Livingston, Macomb, Oakland, Ogemaw, Saginaw, Tuscola, Washtenaw, Wayne	\$50	\$34

Cost	2022 (this year)	2023 (next year)
Enhanced dental and vision package <i>(optional supplemental benefit available for an extra premium)</i> See Chapter 4, Section 2.2 (<i>Extra “optional supplemental” benefits you can buy</i>) of the Evidence of Coverage for details.	\$29.00	\$38.00

- Your monthly plan premium will be *more* if you are required to pay a lifetime Part D late enrollment penalty for going without other drug coverage that is at least as good as Medicare drug coverage (also referred to as “creditable coverage”) for 63 days or more.
- If you have a higher income, you may have to pay an additional amount each month directly to the government for your Medicare prescription drug coverage.
- Your monthly premium will be *less* if you are receiving “Extra Help” with your prescription drug costs. Please see Section 5 regarding “Extra Help” from Medicare.

Section 1.2 – Changes to Your Maximum Out-of-Pocket Amount

Medicare requires all health plans to limit how much you pay “out-of-pocket” for the year. This limit is called the “maximum out-of-pocket amount.” Once you reach this amount, you generally pay nothing for covered Part A and Part B services for the rest of the year.

Cost	2022 (this year)	2023 (next year)
In-network maximum out-of-pocket amount Your costs for covered medical services (such as copays) from in-network providers count toward your in-network maximum out-of-pocket amount. Your plan premium and your costs for prescription drugs do not count toward your in-network maximum out-of-pocket amount.	\$4,900	\$4,900 Once you have paid \$4,900 out-of-pocket for covered services from in-network providers, you will pay nothing for your covered services for the rest of the calendar year.

Section 1.3 – Changes to the Provider and Pharmacy Networks

Updated directories are located on our website at priorityhealth.com/value23. You may also call Customer Service for updated provider and/or pharmacy information or to ask us to mail you a directory.

There are changes to our network of providers for next year. **Please review the 2023 Provider/Pharmacy Directory to see if your providers (primary care provider, specialists, hospitals, etc.) are in our network.**

There are changes to our network of pharmacies for next year. **Please review the 2023 Provider/Pharmacy Directory to see which pharmacies are in our network.**

It is important that you know that we may make changes to the hospitals, doctors and specialists (providers), and pharmacies that are part of your plan during the year. If a mid-year change in our providers affects you, please contact Customer Service so we may assist.

Section 1.4 – Changes to Benefits and Costs for Medical Services

We are making changes to costs and benefits for certain medical services next year. The information below describes these changes.

Cost	2022 (this year)	2023 (next year)
Enhanced dental and vision package <i>(optional supplemental benefit available for an extra premium)</i> See Chapter 4, Section 2.2 <i>(Extra “optional supplemental” benefits you can buy) of the Evidence of Coverage for details.</i>	Dentures are <u>not</u> covered—	50% coverage for dentures — once every 60 months

Cost	2022 (this year)	2023 (next year)
<p>Abridge</p> <p>Abridge is a smartphone based application that securely records medical conversations during patient appointments.* Once the recording is complete the Abridge app will transcribe the conversation and pull out any key information (prescription refills, follow up appointments, etc.). The app also allows members to share the transcripts with caregivers/ family as they wish.</p> <p>*Medical professionals must verbally consent to being recorded.</p>	<p><u>Not</u> covered.</p>	<p>\$0 for Abridge services.</p>
<p>Acupuncture</p>	<p><u>POS (out-of-network)</u> Non-Medicare covered acupuncture is <u>not</u> covered.</p>	<p><u>POS (out-of-network)</u> \$20 for each non-Medicare covered acupuncture visit. Up to 6 visits each year whether service provided in- or out-of-network. Deductible does not apply.</p>
<p>Ambulance services</p>	<p><u>In- and out-of-service area:</u> \$250 for each one-way Medicare-covered ambulance transport.</p> <p>\$250 for each non-Medicare-covered ambulance stabilization when there is no transport.</p>	<p><u>In- and out-of-service area:</u> \$265 for each one-way Medicare-covered ambulance transport.</p> <p>\$265 for each non-Medicare-covered ambulance stabilization when there is no transport.</p>

Cost	2022 (this year)	2023 (next year)
Emergency care	<u>In- and out-of-service area</u> \$90 for each Medicare-covered emergency room visit.	<u>In- and out-of-service area</u> \$110 for each Medicare-covered emergency room visit.
Out-of-area travel benefit	Under our out-of-state travel benefit you will pay the same for services received from a Medicare-participating provider (i.e. doctors or hospitals) when traveling outside the state of Michigan, for up to 12 months, as you would if you were seeing in-network providers. Please contact the plan for assistance in locating a provider when using the out-of-state travel benefit.	The upper peninsula of Michigan is now included as part of our out-of-area (formerly out-of-state) travel benefit. This means you will pay in-network cost sharing when you see any Medicare participating provider in the upper peninsula of Michigan. This benefit will apply when traveling outside of the lower peninsula of Michigan for up to 12 months.
Outpatient hospital observation	<u>In- and out-of-network</u> \$90 for each Medicare-covered observation visit, including all services received.	<u>In- and out-of-network</u> \$110 for each Medicare-covered observation visit, including all services received.
Outpatient hospital services	Prior authorization <u>is</u> required for radiosurgery (such as but not limited to, neutron beam radiotherapy (NBRT), proton beam radiotherapy (PBRT), stereotactic radiosurgery (SRS), and stereotactic body radiation therapy (SBRT). Prior authorization is <u>not</u> required for radiation oncology procedure intensity-modulated radiation therapy (IMRT).	Prior authorization <u>is</u> required for radiation oncology procedures (such as but not limited to, intensity-modulated radiation therapy (IMRT), neutron beam radiotherapy (NBRT), proton beam radiotherapy (PBRT), stereotactic radiosurgery (SRS), and stereotactic body radiation therapy (SBRT).

Cost	2022 (this year)	2023 (next year)
Outpatient surgery including services provided at hospital outpatient facilities and ambulatory surgical centers	<p>Prior authorization is required for radiosurgery (such as but not limited to, neutron beam radiotherapy (NBRT), proton beam radiotherapy (PBRT), stereotactic radiosurgery (SRS), and stereotactic body radiation therapy (SBRT).</p> <p>Prior authorization is not required for radiation oncology procedure intensity-modulated radiation therapy (IMRT).</p>	<p>Prior authorization is required for radiation oncology procedures (such as but not limited to, intensity-modulated radiation therapy (IMRT), neutron beam radiotherapy (NBRT), proton beam radiotherapy (PBRT), stereotactic radiosurgery (SRS), and stereotactic body radiation therapy (SBRT).</p>

Section 1.5 – Changes to Part D Prescription Drug Coverage

Changes to Our Drug List

Our list of covered drugs is called a Formulary or “Drug List.” A copy of our Drug List is provided electronically. You can get the complete Drug List by calling Customer Service or visiting our website (priorityhealth.com/value23).

We made changes to our Drug List, including changes to the drugs we cover and changes to the restrictions that apply to our coverage for certain drugs. **Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions.**

Most of the changes in the Drug List are new for the beginning of each year. However, during the year, we might make other changes that are allowed by Medicare rules. For instance, we can immediately remove drugs considered unsafe by the FDA or withdrawn from the market by a product manufacturer. We update our online Drug List to provide the most up to date list of drugs.

If you are affected by a change in drug coverage at the beginning of the year or during the year, please review Chapter 9 of your Evidence of Coverage and talk to your doctor to find out your options, such as asking for a temporary supply, applying for an exception and/or working to find a new drug. You can also contact Customer Service for more information.

Changes to Prescription Drug Costs

Note: If you are in a program that helps pay for your drugs (“Extra Help”), **the information about costs for Part D prescription drugs may not apply to you.** We will send a separate insert, called the “Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs” (also called the “Low Income Subsidy Rider” or the “LIS Rider”), which tells you about your drug costs. If you receive “Extra Help” and you haven’t received this insert, please call Customer Service and ask for the “LIS Rider.”

There are four “drug payment stages.” The information below shows the changes to the first two stages – the Yearly Deductible Stage and the Initial Coverage Stage. (Most members do not reach the other two stages – the Coverage Gap Stage or the Catastrophic Coverage Stage.)

Changes to the Deductible Stage

Stage	2022 (this year)	2023 (next year)
Stage 1: Yearly Deductible Stage During this stage, you pay the full cost of your tier 3-5 drugs until you have reached the yearly deductible. There is no deductible for PriorityMedicare Value for covered insulin (defined by Medicare). During the Deductible Stage, your out-of-pocket costs for covered insulin (defined by Medicare) will be no more than \$35 for a one-month supply.	The deductible is \$75 on tiers 3-5. During this stage, you pay the same cost sharing that you do in initial coverage for drugs on tier 1-2 and the full cost of drugs on tier 3-5 until you have reached the yearly deductible.	The deductible is \$75 on tiers 3-5. During this stage, you pay the same cost sharing that you do in initial coverage for drugs on tier 1-2 and the full cost of drugs on tier 3-5 until you have reached the yearly deductible.

Changes to Your Cost Sharing in the Initial Coverage Stage

Stage	2022 (this year)	2023 (next year)
<p>Stage 2: Initial Coverage Stage (30 day retail)</p> <p>Once you pay the yearly deductible, you move to the Initial Coverage Stage. During this stage, the plan pays its share of the cost of your drugs, and you pay your share of the cost.</p> <p>The costs in this row are for a one-month (30-day) supply when you fill your prescription at a network pharmacy.</p> <p>For information about the costs, look in Chapter 6, Section 5 of your <i>Evidence of Coverage</i>.</p> <p>You pay no more than \$35 for a one-month supply of covered insulin (defined by Medicare), whether you fill your prescription at a preferred or standard retail pharmacy.</p> <p>You pay \$0 for certain vaccines (defined by Medicare), regardless of the drug tier the vaccine is in, whether at a preferred or standard retail pharmacy.</p> <p>For updates on covered insulin and vaccines included please go to priorityhealth.com/ira.</p> <p>We changed the tier for some of the drugs on our Drug List. To see if your drugs will be in a different tier, look them up on the Drug List.</p>	<p>Your cost for a one-month supply at a network pharmacy:</p> <p>Tier 1 - preferred generic drugs: <i>Preferred cost sharing:</i> \$2</p> <p><i>Standard cost sharing:</i> \$7</p> <p>Tier 2 - generic drugs: <i>Preferred cost sharing:</i> \$10</p> <p><i>Standard cost sharing:</i> \$15</p> <p>Tier 3 - preferred brand drugs: <i>Preferred cost sharing:</i> \$42</p> <p><i>Standard cost sharing:</i> \$47</p> <p>Tier 4 - non-preferred drugs: <i>Preferred cost sharing:</i> 50%</p> <p><i>Standard cost sharing:</i> 50%</p> <p>Tier 5 - specialty drugs: <i>Preferred cost sharing:</i> 31%</p> <p><i>Standard cost sharing:</i> 31%</p>	<p>Your cost for a one-month supply at a network pharmacy:</p> <p>Tier 1 - preferred generic drugs: <i>Preferred cost sharing:</i> \$2</p> <p><i>Standard cost sharing:</i> \$7</p> <p>Tier 2 - generic drugs: <i>Preferred cost sharing:</i> \$10</p> <p><i>Standard cost sharing:</i> \$15</p> <p>Tier 3 - preferred brand drugs: <i>Preferred cost sharing:</i> \$42</p> <p><i>Standard cost sharing:</i> \$47</p> <p>Tier 4 - non-preferred drugs: <i>Preferred cost sharing:</i> 50%</p> <p><i>Standard cost sharing:</i> 50%</p> <p>Tier 5 - specialty drugs: <i>Preferred cost sharing:</i> 31%</p> <p><i>Standard cost sharing:</i> 31%</p>

Stage	2022 (this year)	2023 (next year)
<p>Stage 2: Initial Coverage Stage (90 day retail)</p> <p>The costs in this row are for a three-month (90-day) supply when you fill your prescription at a network pharmacy.</p> <p>For information about the costs, look in Chapter 6, Section 5 of your <i>Evidence of Coverage</i>.</p> <p>You pay no more than \$105 for a three-month supply of covered insulin (defined by Medicare), whether you fill your prescription at a preferred or standard retail pharmacy.</p> <p>For updates on covered insulin please go to priorityhealth.com/ira.</p>	<p>Your cost for a three-month supply at a network pharmacy:</p> <p>Tier 1 – preferred generic drugs: <i>Preferred cost sharing:</i> \$6</p> <p><i>Standard cost sharing:</i> \$21</p> <p>Tier 2 – generic drugs: <i>Preferred cost sharing:</i> \$30</p> <p><i>Standard cost sharing:</i> \$45</p> <p>Tier 3 – preferred brand drugs: <i>Preferred cost sharing:</i> \$126</p> <p><i>Standard cost sharing:</i> \$141</p> <p>Tier 4 – non-preferred drugs: <i>Preferred cost sharing:</i> 50%</p> <p><i>Standard cost sharing:</i> 50%</p> <p>Tier 5 – specialty drugs: Not available</p>	<p>Your cost for a three-month supply at a network pharmacy:</p> <p>Tier 1 – preferred generic drugs: <i>Preferred cost sharing:</i> \$0</p> <p><i>Standard cost sharing:</i> \$21</p> <p>Tier 2 – generic drugs: <i>Preferred cost sharing:</i> \$30</p> <p><i>Standard cost sharing:</i> \$45</p> <p>Tier 3 – preferred brand drugs: <i>Preferred cost sharing:</i> \$126</p> <p><i>Standard cost sharing:</i> \$141</p> <p>Tier 4 – non-preferred drugs: <i>Preferred cost sharing:</i> 50%</p> <p><i>Standard cost sharing:</i> 50%</p> <p>Tier 5 – specialty drugs: Not available</p>

Stage	2022 (this year)	2023 (next year)
<p>Stage 2: Initial Coverage Stage (90 day mail-order)</p> <p>The costs in this row are for a three-month (90-day) supply when you fill your prescription through mail-order.</p> <p>For information about the costs, look in Chapter 6, Section 5 of your <i>Evidence of Coverage</i>.</p> <p>You pay no more than \$105 for a three-month supply of covered insulin (defined by Medicare), whether you fill your prescription through preferred or standard mail-order. For updates on covered insulin please go to priorityhealth.com/ira.</p> <p>Our pharmacy network includes mail-order pharmacies that offer standard cost sharing and preferred cost sharing. Preferred cost sharing for mail-order is limited to our preferred mail-order pharmacy, Express Scripts, but you may choose any network mail-order pharmacy to receive your covered prescription drugs. Your cost sharing may be less at Express Scripts.</p>	<p>Your cost for a three-month supply at a mail-order pharmacy:</p> <p>Tier 1 - preferred generic drugs: <i>Preferred cost sharing:</i> \$0</p> <p><i>Standard cost sharing:</i> \$21</p> <p>Tier 2 - generic drugs: <i>Preferred cost sharing:</i> \$0</p> <p><i>Standard cost sharing:</i> \$45</p> <p>Tier 3 - preferred brand drugs: <i>Preferred cost sharing:</i> \$105</p> <p><i>Standard cost sharing:</i> \$141</p> <p>Tier 4 - non-preferred drugs: <i>Preferred cost sharing:</i> 50%</p> <p><i>Standard cost sharing:</i> 50%</p> <p>Tier 5 – specialty drugs: Not available</p>	<p>Your cost for a three-month supply at a mail-order pharmacy:</p> <p>Tier 1 - preferred generic drugs: <i>Preferred cost sharing:</i> \$0</p> <p><i>Standard cost sharing:</i> \$21</p> <p>Tier 2 - generic drugs: <i>Preferred cost sharing:</i> \$0</p> <p><i>Standard cost sharing:</i> \$45</p> <p>Tier 3 - preferred brand drugs: <i>Preferred cost sharing:</i> \$105</p> <p><i>Standard cost sharing:</i> \$141</p> <p>Tier 4 - non-preferred drugs: <i>Preferred cost sharing:</i> 50%</p> <p><i>Standard cost sharing:</i> 50%</p> <p>Tier 5 – specialty drugs: Not available</p>
	<p>Once your total drug costs have reached \$4,430, you will move to the next stage (the Coverage Gap Stage).</p>	<p>Once your total drug costs have reached \$4,660, you will move to the next stage (the Coverage Gap Stage).</p>

SECTION 2 Deciding Which Plan to Choose

Section 2.1 – If you want to stay in PriorityMedicare Value

To stay in our plan, you don't need to do anything. If you do not sign up for a different plan or change to Original Medicare by December 7, you will automatically be enrolled in our PriorityMedicare Value.

Section 2.2 – If you want to change plans

We hope to keep you as a member next year but if you want to change plans for 2023 follow these steps:

Step 1: Learn about and compare your choices

- You can join a different Medicare health plan,
- *OR--* You can change to Original Medicare. If you change to Original Medicare, you will need to decide whether to join a Medicare drug plan. If you do not enroll in a Medicare drug plan, please see Section 1.1 regarding a potential Part D late enrollment penalty.

To learn more about Original Medicare and the different types of Medicare plans, use the Medicare Plan Finder (www.medicare.gov/plan-compare), read the *Medicare & You 2023* handbook, call your State Health Insurance Assistance Program (SHIP) (see Section 4), or call Medicare (see Section 6.2).

As a reminder, Priority Health Medicare offers other Medicare health plans. These other plans may differ in coverage, monthly premiums, and cost-sharing amounts.

Step 2: Change your coverage

- To **change to a different Medicare health plan**, enroll in the new plan. You will automatically be disenrolled from **PriorityMedicare Value**.
- To **change to Original Medicare with a prescription drug plan**, enroll in the new drug plan. You will automatically be disenrolled from **PriorityMedicare Value**.
- To **change to Original Medicare without a prescription drug plan**, you must either:
 - Send us a written request to disenroll or visit our website to disenroll online. Contact Customer Service if you need more information on how to do so.
 - – *or* – Contact **Medicare**, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week, and ask to be disenrolled. TTY users should call 1-877-486-2048.

SECTION 3 Deadline for Changing Plans

If you want to change to a different plan or to Original Medicare for next year, you can do it from **October 15 until December 7**. The change will take effect on January 1, 2023.

Are there other times of the year to make a change?

In certain situations, changes are also allowed at other times of the year. Examples include people with Medicaid, those who get “Extra Help” paying for their drugs, those who have or are leaving employer coverage, and those who move out of the service area.

If you enrolled in a Medicare Advantage plan for January 1, 2023, and don’t like your plan choice, you can switch to another Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without Medicare prescription drug coverage) between January 1 and March 31, 2023.

If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can change your Medicare coverage **at any time**. You can change to any other Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

SECTION 4 Programs That Offer Free Counseling about Medicare

The State Health Insurance Assistance Program (SHIP) is an independent government program with trained counselors in every state. In Michigan the SHIP is called Michigan Medicare/Medicaid Assistance Program (MMAP).

It is a state program that gets money from the Federal government to give **free** local health insurance counseling to people with Medicare. MMAP counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can call MMAP at 800.803.7174 or dial 211. [Plans may insert the following: You can learn more about MMAP by visiting their website (mmapinc.org).

SECTION 5 Programs That Help Pay for Prescription Drugs

You may qualify for help paying for prescription drugs.

- **“Extra Help” from Medicare.** People with limited incomes may qualify for “Extra Help” to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify will not have a coverage gap or late enrollment penalty. To see if you qualify, call:

- 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048, 24 hours a day/7 days a week;
- The Social Security Office at 1-800-772-1213 between 8 am and 7 pm, Monday through Friday for a representative. Automated messages are available 24 hours a day. TTY users should call, 1-800-325-0778; or
- Your State Medicaid Office (applications).
- Change Healthcare at 1-866-783-7047, between 9 am to 6 pm, Monday through Friday. TTY users should call 1-877-644-3244. Priority Health works with MyAdvocate Change Healthcare to help members identify and apply for programs that they may qualify for. For additional information please go to *MyAdvocateHelps.com*.
- An additional source for members to see if they qualify for extra help from Medicare may be found by calling Priority Health at 1-888-389-6648.
- **Prescription Cost-sharing Assistance for Persons with HIV/AIDS.** The AIDS Drug Assistance Program (ADAP) helps ensure that ADAP-eligible individuals living with HIV/AIDS have access to life-saving HIV medications. Individuals must meet certain criteria, including proof of State residence and HIV status, low income as defined by the State, and uninsured/under-insured status. Medicare Part D prescription drugs that are also covered by ADAP qualify for prescription cost-sharing assistance through the Michigan HIV/AIDS Drug Assistance Program (MIDAP). For information on eligibility criteria, covered drugs, or how to enroll in the program, please call 888.826.6565.

SECTION 6 Questions?

Section 6.1 – Getting Help from PriorityMedicare Value

Questions? We're here to help. Please call Customer Service at 888.389.6648. (TTY only, call 711.) We are available for phone calls 7 days a week, 8 a.m. to 8 p.m. Calls to these numbers are free.

Read your 2023 Evidence of Coverage (it has details about next year's benefits and costs)

This *Annual Notice of Changes* gives you a summary of changes in your benefits and costs for 2023. For details, look in the *2023 Evidence of Coverage* for **PriorityMedicare Value**. The *Evidence of Coverage* is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. A copy of the *Evidence of Coverage* is located on our website at priorityhealth.com/value23. You may also call Customer Service to ask us to mail you an *Evidence of Coverage*.

Visit our Website

You can also visit our website at priorityhealth.com/value23. As a reminder, our website has the most up-to-date information about our provider network (*Provider/Pharmacy Directory*) and our list of covered drugs (Formulary/Drug List).

Section 6.2 – Getting Help from Medicare

To get information directly from Medicare:

Call 1-800-MEDICARE (1-800-633-4227)

You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Visit the Medicare Website

Visit the Medicare website (www.medicare.gov). It has information about cost, coverage, and quality Star Ratings to help you compare Medicare health plans in your area. To view the information about plans, go to www.medicare.gov/plan-compare.

Read Medicare & You 2023

Read the *Medicare & You 2023* handbook. Every fall, this booklet is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this document, you can get it at the Medicare website (www.medicare.gov/Pubs/pdf/10050-medicare-and-you.pdf) or by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

PriorityMedicare Value's pharmacy network includes limited lower-cost, preferred pharmacies in Michigan. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, please call 888.389.6648, TTY users should call 711, or consult the online pharmacy directory at priorityhealth.com/value23.



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