PriorityHealth

2022
Annual Notice of Changes

City of Detroit Police & Fire (HMO)

offered by Priority Health

January 1, 2022 - December 31, 2022

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You are currently enrolled as a member of
PriorityMedicare (Employer HMO)
Next year, there will be changes to your plan's costs and benefits.
This booklet details these changes.

Additional resources
This information is available in a different format, including Braille and large print.

Please contact our Customer Service at 888.389.6648, option #3, for additional information. (TTY users should call 711). We're available 8 a.m. to 8 p.m., seven days a week.

Coverage under this plan qualifies as Qualifying Health Coverage (QHC) and satisfies the Patient Protection and Affordable Care Act's (ACA) individual shared responsibility requirement. Please visit the Internal Revenue Service (IRS) website at *www.irs.gov/Affordable-Care-Act/Individuals-and-Families* for more information.

About your plan
Priority Health has HMO-POS and PPO plans with a Medicare contract. Enrollment in Priority Health Medicare depends on contract renewal.

When this booklet says "we," "us," or "our," it means Priority Health Medicare. When it says "plan" or "our plan," it means your Priority Health plan.

ASK: Which changes apply to you

☐ Check the changes to our benefits and costs to see if they affect you.

- Review your coverage now to make sure it will meet your needs next year.
- Do the changes affect the services you use?
- Look in Sections 1 and 2 for information about benefit and cost changes for our plan.

☐ Check the changes in the booklet to our prescription drug coverage to see if they affect you.

- Will your drugs be covered?
- Are your drugs in a different tier, with different cost sharing?
- Do any of your drugs have new restrictions, such as needing approval from us before you fill your prescription?
- Can you keep using the same pharmacies? Are there changes to the cost of using this pharmacy?
- Review the 2022 Drug List and look in Section 1.6 for information about changes to our drug coverage.
- Talk to your doctor about lower cost alternatives that may be available for you; this may save you in annual out-of-pocket costs throughout the year. To get additional information on drug prices visit *go.medicare.gov/drugprices*, and click the "dashboards" link in the middle of the second note toward the bottom of the page. These dashboards highlight which manufacturers have been increasing their prices and also show other year-to-year drug price information. Keep in mind that your plan benefits will determine exactly how much your own drug costs may change.

☐ Check to see if your doctors and hospitals will be in our network next year.

- Look in Section 1.3 and 1.4 for information about our *Provider/Pharmacy Directory*.

☐ Think about your overall health care costs.

- How much will you spend out-of-pocket for the services and prescription drugs you use regularly?
- How do your total plan costs compare to other Medicare coverage options?

☐ Think about whether you are happy with our plan.

CHOOSE: Decide whether you want to change your plan

- If you want to keep **Priority**Medicare (Employer HMO), you don't need to do anything. You will stay in **Priority**Medicare (Employer HMO).
- If you decide other coverage will better meet your needs, you can contact your former employer or union group to see what your plan options are. Look in Section 3.2 to learn more about your choices.

Summary of Important Costs for 2022

The table below compares the 2021 costs and 2022 costs for **Priority**Medicare (Employer HMO) in several important areas. **Please note this is only a summary of changes**. **It is important to read the rest of this *Annual Notice of Changes*** and review the *Evidence of Coverage* to see if other benefit or cost changes affect you.

Cost	2021 (this year)	2022 (next year)
Monthly plan premium* * Your coverage is provided through a contract with your former employer or union group. Contact your benefits administrator for information about your plan premium. See Section 1.1 for details.	Contact your benefits administrator	Contact your benefits administrator
Deductible	HMO (in-network) $0	HMO (in-network) $0
Maximum out-of-pocket amount This is the most you will pay out-of-pocket for your covered Part A and Part B services. (See Section 1.2 for details.)	HMO (in-network) $2,000 ($1,000 is the most you pay for medical services with a coinsurance)	HMO (in-network) $2,000 ($1,000 is the most you pay for medical services with a coinsurance)
Doctor office visits	HMO (in-network) Primary care visits: $10 per visit. Specialist visits: $25 per visit.	HMO (in-network) Primary care visits: $0 per visit. Specialist visits: $25 per visit.

Cost	2021 (this year)	2022 (next year)
Inpatient hospital stays Includes inpatient acute, inpatient rehabilitation, long-term care hospitals and other types of inpatient hospital services. Inpatient hospital care starts the day you are formally admitted to the hospital with a doctor's order. The day before you are discharged is your last inpatient day.	HMO (in-network) 10% per stay.	HMO (in-network) $0 per stay.
Part D prescription drug coverage (See Section 1.6 for details.)	Deductible: $100 on tiers 3-5 Copay/Coinsurance during the Initial Coverage Stage: • Drug Tier 1: $3 • Drug Tier 2: $15 • Drug Tier 3: $30 • Drug Tier 4: 30% • Drug Tier 5: 30%	Deductible: $0 Copay/Coinsurance during the Initial Coverage Stage: • Drug Tier 1: $3 • Drug Tier 2: $15 • Drug Tier 3: $30 • Drug Tier 4: 30% • Drug Tier 5: 30%

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SECTION 1 Changes to Benefits and Costs for Next Year

Section 1.1 – Changes to the Monthly Premium

- Your coverage is provided through a contract with your former employer or union group. Please contact your benefits administrator for information about your plan premium.
- Ask your benefits administrator if this amount includes any Medicare Part B premium you may have to pay.
- You may be required to pay a lifetime Part D late enrollment penalty for going without other drug coverage that is at least as good as Medicare drug coverage (also referred to as "creditable coverage") for 63 days or more.
- If you have a higher income, you may have to pay an additional amount each month directly to the government for your Medicare prescription drug coverage.

Section 1.2 – Changes to Your Maximum Out-of-Pocket Amount

To protect you, Medicare requires all health plans to limit how much you pay "out-of-pocket" during the year. This limit is called the "maximum out-of-pocket amount." Once you reach this amount, you generally pay nothing for covered Part A and Part B services for the rest of the year.

Cost	2021 (this year)	2022 (next year)
Maximum out-of-pocket amount Your costs for covered medical services (such as copays) count toward your maximum out-of-pocket amount. Your plan premium (if applicable) and your costs for prescription drugs do not count toward your maximum out-of-pocket amount.	HMO (in-network) $2,000 Once you have paid $2,000 out-of-pocket for covered services from in-network providers, you will pay nothing for your covered services for the rest of the plan year. You also have a coinsurance limit of $1,000 which is the most you will pay in coinsurance for covered medical services.	HMO (in-network) $2,000 Once you have paid $2,000 out-of-pocket for covered services from in-network providers, you will pay nothing for your covered services for the rest of the plan year. You also have a coinsurance limit of $1,000 which is the most you will pay in coinsurance for covered medical services.

Section 1.3 – Changes to the Provider Network

There are changes to our network of providers for next year. An updated *Provider/Pharmacy Directory* is located on our website at *prioritymedicare.com*. You may also call Customer Service for updated provider information or to ask us to mail you a *Provider/Pharmacy Directory*. **Please review the 2022 *Provider/Pharmacy Directory* to see if your providers (primary care provider, specialists, hospitals, etc.) are in our network**.

It is important that you know that we may make changes to the hospitals, doctors and specialists (providers) that are part of your plan during the year. There are a number of reasons why your provider might leave your plan, but if your doctor or specialist does leave your plan, you have certain rights and protections summarized below:

- Even though our network of providers may change during the year, we must furnish you with uninterrupted access to qualified doctors and specialists.
- We will make a good faith effort to provide you with at least 30 days' notice that your provider is leaving our plan so that you have time to select a new provider.
- We will assist you in selecting a new qualified provider to continue managing your health care needs.
- If you are undergoing medical treatment you have the right to request, and we will work with you to ensure, that the medically necessary treatment you are receiving is not interrupted.
- If you believe we have not furnished you with a qualified provider to replace your previous provider or that your care is not being appropriately managed, you have the right to file an appeal of our decision.
- If you find out your doctor or specialist is leaving your plan, please contact us so we can assist you in finding a new provider to manage your care.

Section 1.4 – Changes to the Pharmacy Network

Amounts you pay for your prescription drugs may depend on which pharmacy you use. Medicare drug plans have a network of pharmacies. In most cases, your prescriptions are covered *only* if they are filled at one of our network pharmacies.

There are changes to our network of pharmacies for next year. An updated *Provider/Pharmacy Directory* is located on our website at *prioritymedicare.com*. You may also call Customer Service for updated provider information or to ask us to mail you a *Provider/Pharmacy Directory*. **Please review the 2022 *Provider/Pharmacy Directory* to see which pharmacies are in our network**.

Section 1.5 – Changes to Benefits and Costs for Medical Services

We are changing our coverage for certain medical services next year. The information below describes these changes. For details about the coverage and costs for these services, see Chapter 4, *Medical Benefits Chart (what is covered and what you pay)*, in your *2022 Evidence of Coverage.*

Opioid treatment program services

Members of our plan with opioid use disorder (OUD) can receive coverage of services to treat OUD through an Opioid Treatment Program (OTP) which includes the following services:

- U.S. Food and Drug Administration (FDA)-approved opioid agonist and antagonist medication-assisted treatment (MAT) medications.
- Dispensing and administration of MAT medications (if applicable)
- Substance use counseling
- Individual and group therapy
- Toxicology testing
- Intake activities
- Periodic assessments

Cost	2021 (this year)	2022 (next year)
Allergy shots and serum	20% for each Medicare-covered Part B drug obtained in a provider's office.	$0 for each Medicare-covered Part B drug obtained in a provider's office.
Ambulance services	Prior authorization is required for non-emergent ambulance services.	Prior authorization is not required for non-emergent ambulance services.
Chiropractic services	HMO (in-network) Routine chiropractic visits are not covered.	HMO (in-network) $15 for each non-Medicare covered routine visit, up to 12 visit each year. $15 for non-Medicare covered x-ray services performed once per year by a chiropractor (you would pay this in addition to your visit).

Cost	2021 (this year)	2022 (next year)
Diabetes self-management training, diabetic services and supplies	HMO (in-network) 10% for diabetic services and supplies. Prior authorization is required for diabetic shoes and/or shoe inserts.	HMO (in-network) $0 for diabetic services and supplies. Prior authorization is not required for diabetic shoes and/or shoe inserts.
Durable medical equipment (DME) and related supplies	HMO (in-network) 10% for Medicare-covered equipment and supplies.	HMO (in-network) $0 for Medicare-covered equipment and supplies.
Inpatient hospital care	HMO (in-network) For each Medicare-covered hospital admission/stay you pay 10% per stay.	HMO (in-network) For each Medicare-covered hospital admission/stay, you pay $0 per stay.
Inpatient mental health care	HMO (in-network) For each Medicare-covered hospital admission/stay you pay 10% per stay.	HMO (in-network) For each Medicare-covered hospital admission/stay, you pay $0 per stay.
Medicare Part B prescription drugs	HMO (in-network) **Part B chemotherapy/radiation** 20% for each Medicare-covered Part B drug. **Part B drugs obtained in a provider's office or outpatient setting** 20% for each Medicare-covered Part B drug. **Part B drugs obtained at a pharmacy/mail-order** 20% for each Medicare-covered Part B drug.	HMO (in-network) **Part B chemotherapy/radiation** $0 for each Medicare-covered Part B drug. **Part B drugs obtained in a provider's office or outpatient setting** $0 for each Medicare-covered Part B drug. **Part B drugs obtained at a pharmacy/mail-order** $0 for each Medicare-covered Part B drug.

Cost	2021 (this year)	2022 (next year)
Outpatient diagnostic tests and therapeutic services and supplies	HMO (in-network) 10% per day, per provider, for Medicare-covered diagnostic radiology services.	HMO (in-network) $0 per day, per provider, for Medicare-covered diagnostic radiology services.
Outpatient hospital services	HMO (in-network) 10% for each Medicare-covered outpatient hospital facility visit. Prior authorization is required for radiofrequency catheter ablation for cardiac arrhythmia and thyroidectomy. Prior authorization is not required for blepharoplasty.	HMO (in-network) $0 for each Medicare-covered outpatient hospital facility visit. Prior authorization is not required for radiofrequency catheter ablation for cardiac arrhythmia and thyroidectomy. Prior authorization is required for blepharoplasty.
Outpatient surgery, ***including services provided at hospital outpatient facilities and ambulatory surgical centers***	HMO (in-network) 10% for each Medicare-covered ambulatory surgical center visit. Prior authorization is required for radiofrequency catheter ablation for cardiac arrhythmia and thyroidectomy. Prior authorization is not required for blepharoplasty.	HMO (in-network) $0 for each Medicare-covered ambulatory surgical center visit. Prior authorization is not required for radiofrequency catheter ablation for cardiac arrhythmia and thyroidectomy. Prior authorization is required for blepharoplasty.
Over-the-counter items	Not covered.	$25 allowance per quarter, each year.
Physician/Practitioner services, including doctor's office visits	HMO (in-network) $10 for each Medicare-covered visit with a PCP. $25 for each palliative care physician office visit.	HMO (in-network) $0 for each Medicare-covered visit with a PCP. $0 for each palliative care physician office visit.

Cost	2021 (this year)	2022 (next year)
Prosthetic devices and related supplies	HMO (in-network) 10% for Medicare-covered prosthetic devices and supplies.	HMO (in-network) $0 for Medicare-covered prosthetic devices and supplies.
Services to treat kidney disease	HMO (in-network) $0 for Medicare-covered self-dialysis training, certain home support services and home dialysis equipment and supplies. 10% for each Medicare-covered renal dialysis service with an in-network provider when performed in an outpatient setting or if you are admitted as an inpatient to a hospital for special care.	HMO (in-network) $0 for Medicare-covered self-dialysis training, certain home support services and home dialysis equipment and supplies. $0 for each Medicare-covered renal dialysis service with an in-network provider when performed in an outpatient setting or if you are admitted as an inpatient to a hospital for special care.
Skilled nursing facility (SNF) care	HMO (in-network) For Medicare-covered services for each benefit period you pay 10% per stay.	HMO (in-network) For Medicare-covered services for each benefit period you pay $0 per stay.
Worldwide assistance program	Not covered.	HMO (in-network) $0 for services furnished through Assist America. You will still pay for benefits covered by Priority Health Medicare, such as emergent/urgent care or prescription drugs.

Section 1.6 – Changes to Part D Prescription Drug Coverage

Changes to Our Drug List

Our list of covered drugs is called a Formulary or "Drug List." A copy of our Drug List is in this envelope.

We made changes to our Drug List, including changes to the drugs we cover and changes to the restrictions that apply to our coverage for certain drugs. **Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions.**

If you are affected by a change in drug coverage, you can:

- **Work with your doctor (or other prescriber) and ask the plan to make an exception** to cover the drug. **We encourage current members** to ask for an exception before next year.
    - To learn what you must do to ask for an exception, see Chapter 9 of your *Evidence of Coverage (What to do if you have a problem or complaint (coverage decisions, appeals, complaints))* or call Customer Service.
- **Work with your doctor (or other prescriber) to find a different drug** that we cover. You can call Customer Service to ask for a list of covered drugs that treat the same medical condition.

In some situations, we are required to cover a **one-time** temporary supply of a non-formulary drug in the first 90 days of the plan year or the first 90 days of membership to avoid a gap in therapy. (To learn more about when you can get a temporary supply and how to ask for one, see Chapter 5, Section 5.2 of the *Evidence of Coverage.*) During the time when you are getting a temporary supply of a drug, you should talk with your doctor to decide what to do when your temporary supply runs out. You can either switch to a different drug covered by the plan or ask the plan to make an exception for you and cover your current drug.

If you had a formulary exception in 2021, you would have received a letter from us showing when this exception ended. Generally, we only make an exception for one contract year. If you are still taking the drug, you may need to request an exception for contract year 2022. See Chapter 5, Section 5.2 of the *Evidence of Coverage* for how to make an exception request.

Most of the changes in the Drug List are new for the beginning of each year. However, during the year, we might make other changes that are allowed by Medicare rules.

When we make these changes to the Drug List during the year, you can still work with your doctor (or other prescriber) and ask us to make an exception to cover the drug. We will also continue to update our online Drug List as scheduled and provide other required information to reflect drug changes. (To learn more about changes we may make to the Drug List, see Chapter 5, Section 6 of the Evidence of Coverage.)

Changes to Prescription Drug Costs

Note: If you are in a program that helps pay for your drugs ("Extra Help"), **the information about costs for Part D prescription drugs may not apply to you.** We will send a separate insert, called the "Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs" (also called the "Low Income Subsidy Rider" or the "LIS Rider"), which tells you about your drug costs. If you receive "Extra Help" and didn't receive this insert with this packet, please call Customer Service and ask for the "LIS Rider."

There are four "drug payment stages." How much you pay for a Part D drug depends on which drug payment stage you are in. (You can look in Chapter 6, Section 2 of your *Evidence of Coverage* for more information about the stages.)

The information below shows the changes for next year to the first two stages – the Yearly Deductible Stage and the Initial Coverage Stage. (Most members do not reach the other two stages – the Coverage Gap Stage or the Catastrophic Coverage Stage. To get information about your costs in these stages, look at Chapter 6, Sections 6 and 7, in the *Evidence of Coverage.*

Changes to the Deductible Stage

Stage	2021 (this year)	2022 (next year)
Stage 1: Yearly Deductible Stage	The deductible is $100. During this stage, you pay the same cost sharing that you do in initial coverage for drugs on tier 1-2 and the full cost of drugs on tier 3-5 until you have reached the yearly deductible.	Because we have no deductible, this payment stage does not apply to you.

Changes to Your Cost Sharing in the Initial Coverage Stage

To learn how copayments and coinsurance work, look at Chapter 6, Section 1.2, *Types of out-of-pocket costs you may pay for covered drugs* in your *Evidence of Coverage*.

Stage	2021 (this year)	2022 (next year)
Stage 2: Initial Coverage Stage During this stage, the plan pays its share of the cost of your drugs and **you pay your share of the cost.** The costs in this row are for a one-month (30-day) supply when you fill your prescription at a network pharmacy that provides standard cost sharing.	Your cost for a one-month supply filled at a network pharmacy: **Tier 1 - preferred generic drugs:** $3 **Tier 2 - generic drugs:** $15	Your cost for a one-month supply filled at a network pharmacy: **Tier 1 - preferred generic drugs:** $3 **Tier 2 - generic drugs:** $15

Stage	2021 (this year)	2022 (next year)
Stage 2: Initial Coverage Stage *(continued)* For information about the costs for a long-term supply or for mail-order prescriptions, look in Chapter 6, Section 5 of your *Evidence of Coverage*. We changed the tier for some of the drugs on our Drug List. To see if your drugs will be in a different tier, look them up on the Drug List.	**Tier 3 - preferred brand drugs:** $30 **Tier 4 - non-preferred drugs:** 30% **Tier 5 - specialty drugs:** 30%	**Tier 3 - preferred brand drugs:** $30 **Tier 4 - non-preferred drugs:** 30% **Tier 5 - specialty drugs:** 30%
Stage 2: Initial Coverage Stage *(90 day mail-order)* The costs in this row are for a three-month (90-day) supply when you fill your prescription through mail-order. For information about the costs for a long-term supply or for 30-day or 60-day mail-order prescriptions, look in Chapter 6, Section 5 of your *Evidence of Coverage*.	Your cost for a three-month supply at a mail-order pharmacy: **Tier 1 - preferred generic drugs:** $6 **Tier 2 - generic drugs:** $30 **Tier 3 - preferred brand drugs:** $60 **Tier 4 - non-preferred drugs:** 30% **Tier 5 – specialty drugs:** Not available _____ Once your total drug costs have reached $4,130, you will move to the next stage (the Coverage Gap Stage).	Your cost for a three-month supply at a mail-order pharmacy: **Tier 1 - preferred generic drugs:** $0 **Tier 2 - generic drugs:** $0 **Tier 3 - preferred brand drugs:** $60 **Tier 4 - non-preferred drugs:** 30% **Tier 5 – specialty drugs:** Not available _____ Once your total drug costs have reached $4,430, you will move to the next stage (the Coverage Gap Stage).

Changes to the Coverage Gap and Catastrophic Coverage Stages

The other two drug coverage stages – the Coverage Gap Stage and the Catastrophic Coverage Stage – are for people with high drug costs. **Most members do not reach the Coverage Gap Stage or the Catastrophic Coverage Stage**. For information about your costs in these stages, look at Chapter 6, Sections 6 and 7, in your *Evidence of Coverage*.

SECTION 2 Administrative Changes

Description	2021 (this year)	2022 (next year)
Physician/Practitioner services, including doctor's office visits	All members with back and neck pain, with the exception of those requiring urgent surgical evaluation, must have an evaluation with a Spine Center of Excellence approved clinic prior to referral to an orthopedic specialist or neurosurgeon.	All members with back and neck pain do not need to have an evaluation with a Spine Center of Excellence approved clinic prior to referral to an orthopedic specialist or neurosurgeon.

SECTION 3 Deciding Which Plan to Choose

Section 3.1 – If you want to stay in **Priority**Medicare (Employer HMO)

To stay in our plan you don't need to do anything. If you do not sign up for a different plan or change to Original Medicare by December 7, you will automatically be enrolled in our **Priority**Medicare (Employer HMO).

Section 3.2 – If you want to change plans

We hope to keep you as a member next year but if you want to change for 2022 follow these steps:

Step 1: Learn about and compare your choices

- Ask your benefits administrator what your plan options are.
- *OR*-- You can change to Original Medicare. If you change to Original Medicare, you will need to decide whether to join a Medicare drug plan. If you do not enroll in a Medicare drug plan, please see Section 1.1 regarding a potential Part D late enrollment penalty.

To learn more about Original Medicare and the different types of Medicare plans, read the *Medicare & You 2022* handbook, call your State Health Insurance Assistance Program (SHIP) (see Section 5), or call Medicare (see Section 7.2).

You can also find information about plans in your area by using the Medicare Plan Finder on the Medicare website. Go to *www.medicare.gov/plan-compare*. **Here, you can find information about costs, coverage, and quality ratings for Medicare plans.**

As a reminder, Priority Health Medicare offers other Medicare health plans. These other plans may differ in coverage, monthly premiums, and cost-sharing amounts.

Step 2: Change your coverage

- If you choose to change plans, your benefits administrator will notify Priority Health Medicare on your behalf.
- To **change to a different Medicare health plan**, enroll in the new plan. You will automatically be disenrolled from **Priority**Medicare (Employer HMO).
- To **change to Original Medicare with a prescription drug plan,** enroll in the new drug plan. You will automatically be disenrolled from **Priority**Medicare (Employer HMO).
- To **change to Original Medicare without a prescription drug plan**, you must either:
    - Send us a written request to disenroll. Contact Customer Service if you need more information on how to do this (phone numbers are in Section 7.1 of this booklet).
    - – *or* – Contact **Medicare**, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week, and ask to be disenrolled. TTY users should call 1-877-486-2048.

SECTION 4 Deadline for Changing Plans

Generally, the time to make changes is when your former employer or union group conducts their open enrollment period for plan changes. Please contact your benefits administrator to learn what options are available to you through your group or union.

As a **Medicare beneficiary**, if you want to change to a different plan or to Original Medicare for next year, you can do it from **October 15 until December 7.** The change will take effect on January 1, 2021.

Are there other times of the year to make a change?

In certain situations, changes are also allowed at other times of the year. For example, people with Medicaid, those who get "Extra Help" paying for their drugs, those who have or are leaving employer coverage, and those who move out of the service area may be allowed to make a change at other times of the year. For more information, see Chapter 10, Section 2.3 of the *Evidence of Coverage.*

If you enrolled in a Medicare Advantage plan for January 1, 2022, and don't like your plan choice, you can switch to another Medicare health plan (either with or without Medicare

prescription drug coverage) or switch to Original Medicare (either with or without Medicare prescription drug coverage) between January 1 and March 31, 2022. For more information, see Chapter 10, Section 2.2 of the *Evidence of Coverage*.

SECTION 5 Programs That Offer Free Counseling about Medicare

The State Health Insurance Assistance Program (SHIP) is a government program with trained counselors in every state. In Michigan, the SHIP is called Michigan Medicare/Medicaid Assistance Program (MMAP).

MMAP is independent (not connected with any insurance company or health plan). It is a state program that gets money from the Federal government to give **free** local health insurance counseling to people with Medicare. MMAP counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can call MMAP at 800.803.7174. You can learn more about MMAP by visiting their website (*www.mmapinc.org*).

SECTION 6 Programs That Help Pay for Prescription Drugs

You may qualify for help paying for prescription drugs.

- **"Extra Help" from Medicare.** People with limited incomes may qualify for "Extra Help" to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify will not have a coverage gap or late enrollment penalty. Many people are eligible and don't even know it. To see if you qualify, call:
    - 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048, 24 hours a day/7 days a week;
    - The Social Security Office at 1-800-772-1213 between 7 am and 7 pm, Monday through Friday. TTY users should call, 1-800-325-0778 (applications); or
    - Your State Medicaid Office (applications).
    - Change Healthcare at 1-866-783-7047, between 9 am to 6 pm, Monday through Friday. TTY users should call 1-877-644-3244. Priority Health works with MyAdvocate Change Healthcare to help members identify and apply for programs that they may qualify for. For additional information please go to *MyAdvocateHelps.com*.
- **Prescription Cost-sharing Assistance for Persons with HIV/AIDS.** The AIDS Drug Assistance Program (ADAP) helps ensure that ADAP-eligible individuals living with HIV/AIDS have access to life-saving HIV medications. Individuals must meet certain criteria, including proof of State residence and HIV status, low income as defined by the State, and uninsured/under-insured status. Medicare Part D prescription drugs that are also covered by ADAP qualify for prescription cost-sharing assistance through the

Michigan HIV/AIDS Drug Assistance Program (MIDAP). For information on eligibility criteria, covered drugs, or how to enroll in the program, please call 888.826.6565.

SECTION 7 Questions?

Section 7.1 – Getting Help from **Priority**Medicare (Employer HMO)

Questions? We're here to help. Please call Customer Service at 833.261.4564. (TTY only, call 711.) We are available for phone calls 7 days a week, 8 a.m. to 8 p.m. Calls to these numbers are free.

Read your 2022 *Evidence of Coverage* (it has details about next year's benefits and costs)

This *Annual Notice of Changes* gives you a summary of changes in your benefits and costs for 2022. For details, look in the 2022 *Evidence of Coverage* for **Priority**Medicare (Employer HMO). The *Evidence of Coverage* is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. A copy of the *Evidence of Coverage* is included in this envelope.

Visit our Website

You can also visit our website at *prioritymedicare.com*. As a reminder, our website has the most up-to-date information about our provider network (*Provider/Pharmacy Directory*) and our list of covered drugs (Formulary/Drug List).

Section 7.2 – Getting Help from Medicare

To get information directly from Medicare:

Call 1-800-MEDICARE (1-800-633-4227)

You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Visit the Medicare Website

You can visit the Medicare website (*www.medicare.gov*). It has information about cost, coverage, and quality ratings to help you compare Medicare health plans. You can find information about plans available in your area by using the Medicare Plan Finder on the Medicare website. (To view the information about plans, go to *www.medicare.gov/plan-compare*.)

Read *Medicare & You 2022*

You can read the *Medicare & You 2022* handbook. Every year in the fall, this booklet is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this booklet, you can get it at the Medicare website (*www.medicare.gov*) or by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.