



**SafeRide** 

 **Priority Health**

# Need a ride? Let us help.

## Who can get a ride?

We offer transportation to Priority Health Choice®, Inc. Medicaid members. These services are offered through our partner, SafeRide.

## Where can the driver take me?

The driver can take you to your provider's office, pharmacy and appointments for other covered services like physical therapy.

## When do I need to schedule my ride?

You can schedule a ride up to two weeks in advance. Calls for a ride must be made at least three business days before your scheduled appointment. Call SafeRide at **833.944.0535**.

## What do I have to do after I call for a ride?

Make sure to be at the address you gave when making your appointment and be ready at least one hour before your specified pick-up time. Your driver may need to verify the address of where you want to go.

## What if I have special equipment needs?

If you need special assistance, let us know when you schedule. We can arrange the proper transportation.

## What if I no longer need a ride?

If you need to cancel or reschedule your ride, please call SafeRide in advance at **833.944.0535**. They're available 24 hours a day, 7 days a week.

**What if I have a ride but need to be covered for the cost?** Log into your member account at **[member.priorityhealth.com](https://member.priorityhealth.com)** to submit a mileage reimbursement form.

Call by:	Monday	Tuesday	Wednesday	Thursday	Friday
For a ride on:	Thursday	Friday	Monday	Tuesday	Wednesday



## Where can I learn more?

Visit **[priorityhealth.com/medicaid/transportation](https://priorityhealth.com/medicaid/transportation)**.

Priority Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia en su idioma. Consulte al número de Servicio al Cliente que está en la parte de atrás de su tarjeta de identificación de miembro. (TTY: 711).

ملاحظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. يرجى الاتصال برقم خدمة العملاء على الجانب الخلفي من بطاقة عضويتك الشخصية. (رقم هاتف الصم والبكم: 711).