Coverage Period: Beginning on or after 01/01/2023

Priority Health: MyPriority Telehealth PCP 100% Cost Share Reduction

Coverage for: Subscriber/Dependent | Plan Type: HMO



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. Note: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage or to get a copy of the complete terms of coverage, visit us at PriorityHealth.com or call 1-800-528-8762. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>co-insurance</u>, <u>co-payment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-800-528-8762 to request a copy.

| Important Questions | Answers | Why this Matters |
|----------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What is the overall deductible? | \$0 | See the Common Medical Events chart below for your costs for services this <u>plan</u> covers. |
| Are there services covered before you meet your <u>deductible</u> ? | Yes. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without cost-sharing and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Not Applicable. | This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses. |
| What is not included in the <u>out-of-pocket limit</u> ? | <u>Premiums</u> , <u>balance-billed</u> charges, health care this <u>plan</u> doesn't cover, additional costs you may pay if you choose to receive a brand name drug when an equivalent generic drug is available or a non-preferred drug when a preferred drug is available, services that exceed an annual day/visit limit, and any <u>co-pays</u> and <u>co-insurance</u> you pay for any non-essential health benefits. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a <u>network</u> <u>provider</u> ? | Yes. See PriorityHealth.com or call 1-800-528-8762 for a list of <u>participating providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do I need a referral to see a <u>specialist</u> ? | Yes. | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have <u>referral</u> before you see a <u>specialist</u> . |

All co-payment and co-insurance costs shown in this chart are after your deductible has been met, if a deductible applies.

| Common What You Will Pay | | | | |
|---------------------------------------------------------------|--------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Common Medical Event | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Limitations, Exceptions & Other Important Information |
| | Primary care visit to treat an injury or illness | No charge | Not covered | |
| | Specialist visit | No charge | Not covered | |
| If you visit a health care <u>provider's</u> office or clinic | Other practitioner office visit | No charge for limited virtual care services No charge for retail health clinics No charge for family planning/ infertility services No charge for Temporomandibular Joint Function (TMJ) treatment and Orthognathic surgery | •Virtual care services not covered •Retail health clinics not covered •Family planning/ infertility services not covered •Temporomandibular Joint Function (TMJ) treatment and Orthognathic surgery not covered | none |
| | Preventive care/screening/ immunization | No charge | Not covered | Preventive care services are those listed in Priority Health's Preventive Health Care Guidelines, including women's preventive health care services. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. |
| If you have a test | Diagnostic test (x-ray, blood work) | No charge | Not covered | Prior authorization required for genetic testing. |
| If you have a test | Imaging (CT/PET scans, MRIs) | No charge | Not covered | Prior authorization required. |

^{*} For more information about limitations and exceptions, see the plan or policy document at PriorityHealth.com.

| Common | | What You Will Pay | | | |
|---------------------------------------------------------------------------|------------------------------------------------|-------------------------------------------------|----------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Medical Events | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Limitations, Exceptions & Other Important Information | |
| If you need drugs to treat your illness or | Generic drugs (Tier 1) | No charge/ retail prescription | Not covered | Costs shown in the "What You Will Pay" columns apply to drugs on the approved drug list when obtained from a Participating Provider. Covers up to a 31-day supply (retail prescription); Specialty drugs may be limited to a 15-day supply. | |
| condition More information about prescription | Preferred brand drugs (Tier 2) | No charge/ retail prescription | Not covered | | |
| drug coverage is available at https://www.priorityhealth.com/prog/pharmac | Non-preferred brand drugs (Tier 3) | No charge/ retail prescription | Not covered | No charge for infertility drugs. | |
| y/pharmacy.cgi | Preferred specialty drugs (Tier 4) | No charge/ retail prescription | Not covered | none | |
| | Non-Preferred specialty drugs (Tier 5) | No charge/ retail prescription | Not covered | IIOIIE | |
| | Facility fee (e.g., ambulatory surgery center) | No charge | Not covered | Including outpatient care, observation care and ambulatory | |
| | Physician/surgeon fees | No charge | Not covered | surgery center care. Prior authorization may be required. | |
| If you have outpatient surgery | Certain Surgeries | No charge | Not covered | Coverage includes physicians' fees and any other related charges. Prior authorization is required for bariatric surgery, panniculectomy, rhinoplasty, and septorhinoplasty. Coverage is limited to one bariatric surgery per lifetime. Unless medically necessary, a second bariatric surgery is not Covered, even if the first procedure occurred prior to joining this plan. | |
| | Emergency room services | No charge | No charge | none | |
| If you need immediate medical attention | Emergency medical transportation | No charge | No charge | none | |
| | Urgent care | No charge | Not covered | none | |

 $[\]hbox{^* For more information about limitations and exceptions, see the plan or policy document at PriorityHealth.com.}\\$

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| Medical Events | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Limitations, Exceptions & Other Important Information |
| | Facility fee (e.g., hospital room) | No charge | Not covered | Prior authorization is required, except in emergencies or for Hospital stays for a mother and her Newborn of up to 48 hours following a vaginal delivery and 96 hours following a cesarean |
| If you have a | Physician/surgeon fee | No charge | Not covered | section. Notification must be provided for all admissions following emergency room care. |
| If you have a hospital stay | Certain Surgeries | No charge | Not covered | Coverage includes physicians' fees and any other related charges. Prior authorization is required for bariatric surgery, panniculectomy, rhinoplasty, and septorhinoplasty. Coverage is limited to one bariatric surgery per lifetime. Unless medically necessary, a second bariatric surgery is not Covered, even if the first procedure occurred prior to joining this plan. |
| | Mental/Behavioral health outpatient services | No charge | Not covered | Including medication management visits. |
| If you need mental health, behavioral | Mental/Behavioral health inpatient services | No charge | Not covered | Including Residential Treatment and partial hospitalization. Except in an emergency, Prior authorization required. |
| health, or substance abuse services | Substance use disorder outpatient services | No charge | Not covered | Including medication management visits. |
| | Substance use disorder inpatient services | No charge | Not covered | Including subacute Residential Treatment and partial hospitalization. Except in an emergency, Prior authorization required. |
| If you are pregnant | Routine prenatal and postnatal care | No charge | Not covered | Routine prenatal and postnatal visits are covered under your Preventive Health Care Services benefit. Medically necessary maternity services are covered when provided by participating providers only. |
| | Delivery professional fees | No charge | Not covered | none |
| | Delivery facility fees | No charge | Not covered | none |

 $^{^{\}star}$ For more information about limitations and exceptions, see the plan or policy document at PriorityHealth.com.

| Common | What You Will Pay | | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-------------------------------------------------|----------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Common Medical Events | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Limitations, Exceptions & Other Important Information |
| If you need help recovering or have other special health needs Brack Br | Home health care | No charge | Not covered | Including hospice care services; excluding rehabilitation and habilitation services. Prior authorization required, except for hospice care services. |
| | Rehabilitation services <i>not</i> for the treatment of Autism Spectrum Disorder | No charge | Not covered | Physical and occupational therapy (including osteopathic and chiropractic manipulation) limited to a combined 30 visits per contract year. Speech therapy limited to 30 visits per contract year. Cardiac and pulmonary rehabilitation limited to a combined 30 visits per contract year. |
| | Habilitation services for treatment of Autism Spectrum Disorder <i>only</i> | No charge | Not covered | Prior authorization required for Applied Behavior Analysis (ABA). Covered services include Physical, Occupational, and Speech Therapy and Applied Behavior Analysis (ABA). Multiple charges may apply during one day of service. |
| | Habilitation services not for the treatment of Autism Spectrum Disorder | No charge | Not covered | Physical and occupational therapy limited to a combined 30 visits per contract year. Speech therapy limited to 30 visits per contract year. |
| | Skilled nursing care | No charge | Not covered | Services received in a skilled nursing care facility, subacute facility, or inpatient rehabilitation care facility are limited to a combined 45 days per contract year. Prior authorization required, except for hospice care services. |
| | Durable medical equipment (DME) | No charge | Not covered | Including rental, purchase or repair. Prior authorization required for equipment over \$1,000, all |
| | Prosthetics & orthotics | No charge | Not covered | rentals and all shoe inserts. |
| | Hospice service | No charge | Not covered | This benefit applies to hospice services provided in the home only. Any hospice services provided in a facility will be subject to the appropriate facility benefit. |
| | Child eye exam | No charge | Not covered | One exam per year. |
| If your child needs dental or eye care | Child glasses | No charge | Not covered | Coverage limited to one select frame and one pair of eyeglass lenses or, in lieu of eyeglasses, contact lenses are covered up to a 6-month supply for 2-week disposable lenses, a 3-month supply of daily disposable lenses or one pair of conventional lenses. |
| | Child dental check-up | Not covered | Not covered | Not covered |

 $^{^{\}star}$ For more information about limitations and exceptions, see the plan or policy document at PriorityHealth.com.

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or plan documents for more information and a list of any other <u>excluded</u> services.)

- Acupuncture
- Cosmetic surgery
- Dental care (Adult & Child)

- Hearing aids
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> documents.)

- Bariatric surgery
- Chiropractic care

- Infertility treatment diagnostic, counseling and planning services for the underlying cause of infertility
- Routine eye care (Child)
- Weight loss programs

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Insurance and Financial Services (DIFS) at 1-877-999-6442 or difs-HICAP@michigan.gov; or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your plan documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Priority Health at 1-800-528-8762 or <u>www.priorityhealth.com</u>; the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>; or the Department of Insurance and Financial Services (DIFS) at 1-877-999-6442 or <u>difs-HICAP@michigan.gov</u>. Additionally, a consumer assistance program can help you file your appeal. Contact the Michigan Health Insurance Consumer Assistance Program (HICAP) at 1-877-999-6442 or <u>difs-HICAP@michigan.gov</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-528-8762.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-528-8762.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-528-8762.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-528-8762.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section------

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, co-payments, and co-insurance) and excluded services under this plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0 |
|-----------------------------------------------|-----|
| ■ Specialist co-payment | \$0 |
| ■ Hospital (facility) <u>co-insurance</u> | 0% |
| ■ Other co-insurance | 0% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

| Total Example Cost | \$12,700 |
|--------------------|----------|
| | |

In this example Peg would nave

| in this example, i eg wedia pay. | | |
|----------------------------------|-------------|--|
| Cost Sharing | | |
| Deductibles | \$0 | |
| Co-payments | \$0 | |
| Co-insurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Peg would pay is | \$ 0 | |

Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0 |
|-----------------------------------------------|-----|
| ■ Specialist co-payment | \$0 |
| ■ Hospital (facility) co-insurance | 0% |
| Other co-insurance | 0% |

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 |
|--------------------|---------|
| | |

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| in this example, ooc would pay. | | |
|---------------------------------|--|--|
| Cost Sharing | | |
| \$0 | | |
| \$0 | | |
| \$0 | | |
| What isn't covered | | |
| \$0 | | |
| \$ 0 | | |
| | | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0 |
|-----------------------------------------------|-----|
| ■ Specialist co-payment | \$0 |
| ■ Hospital (facility) <u>co-insurance</u> | 0% |
| ■ Other <u>co-insurance</u> | 0% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray)

Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| TILE LOI | # 0.000 |
|--------------------|----------------|
| Total Example Cost | \$2,800 |

In this example Mia would nave

| in tine example, inia weara pay. | |
|----------------------------------|-----|
| Cost Sharing | |
| Deductibles | \$0 |
| Co-payments | \$0 |
| Co-insurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$0 |