PriorityHealth: MyPriority HMO Silver 3200 – St. John Providence Network

Coverage Period: Beginning on or after 01/01/2019

Coverage for: Subscriber/Dependent | Plan Type: HMO



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. Note: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage or to get a copy of the complete terms of coverage, visit us at PriorityHealth.com or call 1-800-528-8762. For general definitions of common terms, such as allowed amount, balance billing, co-insurance, co-payment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-800-528-8762 to request a copy.

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Important Questions	Answers	Why this Matters
What is the overall deductible?	\$3,200 person / \$6,400 family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes, the <u>deductible</u> doesn't apply to <u>preventive care</u> , PCP visits, virtual visits, retail health clinic visits, urgent care center visits, mental health and substance abuse outpatient visits, prescription generic drugs or pediatric vision services.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without cost-sharing and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	Yes. \$7,350 person / \$14,700 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
	Premiums, balance-billed charges, health care this plan doesn't cover, additional costs you may pay if you choose to receive a brand name drug when an equivalent generic drug is available or a non-preferred drug when a preferred drug is available, services that exceed an annual day/visit limit, and any co-pays and co-insurance you pay for any non-essential health benefits.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes. You will receive care within the St. John Providence Network of doctors and hospitals located around Oakland, Macomb and Wayne counties. See PriorityHealth.com or call 1-800-528-8762 for a list of participating providers.	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do I need a referral to see a <u>specialist</u> ?	No, you don't need a referral in order to receive the preferred benefit for services provided by a <u>participating specialist</u> . Yes, you do need a referral in order to receive the preferred benefit for services provided by a <u>non-participating specialist</u> .	You can see an in-network <u>specialist</u> you choose without <u>a referral</u> . This <u>plan</u> will pay some or all of the costs to see an out-of-network <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

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All $\underline{\text{co-payment}}$ and $\underline{\text{co-insurance}}$ costs shown in this chart are after your $\underline{\text{deductible}}$ has been met, if a $\underline{\text{deductible}}$ applies.

Common		What You	u Will Pay	
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
	Primary care visit to treat an injury or illness	\$30 co-pay/ visit	Not covered	
	Specialist visit	\$45 co-pay/ visit	Not covered	
If you visit a health care <u>provider's</u> office or clinic	Other practitioner office visit	•No charge for virtual visits •\$75 co-pay/ visit for evaluation/ management services only retail health clinics •50% co-insurance/ visit for family planning/ infertility services •50% co-insurance for Temporomandibular Joint Function (TMJ) treatment and Orthognathic surgery	•Virtual visits not covered •Evaluation/management services only at retail health clinics covered at the in-network benefit level •Family planning/ infertility services not covered •Temporomandibular Joint Function (TMJ) treatment and Orthognathic surgery not covered	Deductible does not apply to PCP visits, virtual visits or retail health clinic visits. A medical pharmacy services charge may apply in addition to your office visit charge when selected prescription drugs are provided. Prior Approval may be required. Retail health clinic services are covered at reasonable and customary charges.
	Preventive care/screening/immunization	No charge	Not covered	Preventive care services are those listed in Priority Health's Preventive Health Care Guidelines, including women's preventive health care services. Deductible does not apply. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
	Diagnostic test (x-ray, blood work)	30% co-insurance	Not covered	none
If you have a test	Imaging (CT/PET scans, MRIs)	\$150 co-pay/ service, 30% co-insurance	Not covered	Prior Approval required for certain radiology examinations.

^{*} For more information about limitations and exceptions, see the plan or policy document at PriorityHealth.com.

Common		What Yo	u Will Pay		
Medical Events	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions & Other Important Information	
If you need drugs to treat your	Preferred generic drugs	\$5 co-pay/ retail prescription	Not covered	Costs shown in the "Your Cost" columns apply to drugs	
illness or condition More information about prescription drug coverage is	Other generic drugs	\$20 co-pay/ retail prescription	Not covered	on the approved drug list when obtained from a Participating Provider. Covers up to a 31-day supply (retail prescription); Specialty drugs may be limited to a 15-day supply. 50% co-insurance/ prescription for infertility drugs.	
	Preferred brand drugs	\$75 co-pay/ retail prescription	Not covered		
available at https://www.priorit	Non-preferred brand drugs	\$100 co-pay/ retail prescription	Not covered	Deductible does not apply to generic drugs only.	
yhealth.com/prog/p harmacy/pharmacy. cgi	Preferred specialty drugs	50% co-insurance/ retail prescription	Not covered	none	
	Non-Preferred specialty drugs	50% co-insurance/ retail prescription	Not covered	Hone	
	Facility fee (e.g., ambulatory surgery center)	\$1,000 co-pay/ visit, 30% co-insurance	Not covered	Including outpatient care, observation care and ambulatory surgery center care. Prior approval may be required.	
	Physician/surgeon fees	30% co-insurance/ visit	Not covered		
If you have outpatient surgery	Certain Surgeries	50% co-insurance for each certain surgery	Not covered	Flat dollar co-pays for inpatient or outpatient surgery services also apply. Coverage includes physicians' fees and any other related charges. Prior approval is required for bariatric surgery, panniculectomy, rhinoplasty, and septorhinoplasty. Coverage is limited to one bariatric surgery per lifetime. Unless medically necessary, a second bariatric surgery is not Covered, even if the first procedure occurred prior to joining this plan.	
	Emergency room services	\$250 co-pay/ visit, 30% co-insurance		Co-pay waived if you become confined in a Hospital as an inpatient within 24 hours.	
immediate medical	Emergency medical transportation	\$250 co-pay/ one-way trip, 30% co-insurance	Covered at the in-network benefit level	none	
attention	Urgent care	\$75 co-pay/ visit	obtained outside of the	Urgent Care services received from a Non-Participating Provider who is located in our Service Area are not Covered. Deductible does not apply.	

 $[\]hbox{\small {\star} For more information about limitations and exceptions, see the plan or policy document at PriorityHealth.com}.$

Common		What Yo	ou Will Pay	
Medical Events	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	
	Facility fee (e.g., hospital room)	\$500 co-pay/ per day up to 10 days, 30% co-insurance	Not covered	Prior Approval is required at least 5 working days in advance, except in emergencies or for Hospital stays for a mother and her Newborn of up to 48 hours following a vaginal delivery and 96 hours following a cesarean
	Physician/surgeon fee	30% co-insurance/ visit	Not covered	section. Notification must be provided for all admissions following emergency room care.
If you have a hospital stay	Certain Surgeries	50% co-insurance for each certain surgery	Not covered	Flat dollar co-pays for inpatient or outpatient surgery services also apply. Coverage includes physicians' fees and any other related charges. Prior approval is required for bariatric surgery, panniculectomy, rhinoplasty, and septorhinoplasty. Coverage is limited to one bariatric surgery per lifetime. Unless medically necessary, a second bariatric surgery is not Covered, even if the first procedure occurred prior to joining this plan.
	Mental/Behavioral health outpatient services	\$30 co-pay/ visit	Not covered	No charge for first three visits with participating provider within 90 days of discharge from a participating hospital for mental health inpatient care. Including medication management visits. Deductible does not apply.
If you have mental health, behavioral health, or	Mental/Behavioral health inpatient services	\$500 co-pay/ per day up to 10 days, 30% co-insurance	Not covered	Including Residential Treatment and partial hospitalization. Except in an emergency, prior approval required.
substance abuse needs	Substance use disorder outpatient services	\$30 co-pay/ visit	Not covered	Prior Approval required for intensive outpatient treatment. Including medication management visits. Deductible does not apply.
	Substance use disorder inpatient services	\$500 co-pay/ per day up to 10 days, 30% co-insurance	Not covered	Including subacute Residential Treatment and partial hospitalization. Except in an emergency, prior approval required.
If you are	Routine prenatal and postnatal care	No charge	Not covered	Routine prenatal and postnatal visits are covered under your Preventive Health Care Services benefit. Medically necessary maternity services are covered when provided by participating providers only.
pregnant	Delivery and all inpatient services	\$500 co-pay/ per day up to 10 days, 30% co-insurance	Not covered	none

^{*} For more information about limitations and exceptions, see the plan or policy document at PriorityHealth.com.

Common			u Will Pay	
Common Medical Events	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
	Home health care	30% co-insurance/ visit	Not covered	Including hospice care services; excluding rehabilitation and habilitation services. Prior approval required after the first 30 days of Home health care except for hospice care services in the home.
	Rehabilitation services <i>not</i> for the treatment of Autism Spectrum Disorder	30% co-insurance/ visit	Not covered	Physical and occupational therapy (Including osteopathic and chiropractic manipulation) limited to a combined 30 visits per contract year. Speech therapy limited to 30 visits per contract year. Cardiac rehabilitation & pulmonary rehabilitation limited to a combined 30 visits per contract year.
If you need help recovering or have other special	Habilitation services for treatment of Autism Spectrum Disorder <i>only</i>	30% co-insurance/ visit	Not covered	Prior Approval required for Applied Behavior Analysis (ABA). Covered services include Physical, Occupational, and Speech Therapy and Applied Behavior Analysis (ABA). Services are Covered for children and adolescents under age 19 only. Multiple charges may apply during one day of service.
health needs	Habilitation services not for the treatment of Autism Spectrum Disorder	30% co-insurance/ visit	Not covered	Physical and occupational therapy limited to a combined 30 visits per contract year. Speech therapy limited to 30 visits per contract year.
	Skilled nursing care	\$500 co-pay/ per day up to 10 days, 30% co-insurance	Not covered	Services received in a skilled nursing care facility, subacute facility, inpatient rehabilitation care facility or hospice care facility are limited to a combined 45 days per contract year. Prior approval required.
	Durable medical equipment (DME)	50% co-insurance/ visit	Not covered	Including rental, purchase or repair. Prior Approval required for TENS units, equipment over
	Prosthetics & orthotics	50% co-insurance/ visit	Not covered	\$500, all rentals and all shoe inserts.
	Hospice service	30% co-insurance/ visit	Not covered	This benefit applies to hospice services provided in the home only. Any hospice services provided in a facility will be subject to the appropriate facility benefit.
	Child eye exam	No charge	Not covered	One exam per year. Deductible does not apply.
If your child needs dental or eye care	Cniid glasses	No charge	Not covered	Coverage limited to one select frame and one pair of eyeglass lenses or, in lieu of eyeglasses, contact lenses are covered up to a 6-month supply for 2-week disposable lenses, a 3-month supply of daily disposable lenses or one pair of conventional lenses. Deductible does not apply.
	Child dental check-up	Not covered	Not covered	Not covered

 $[\]hbox{\small {\bf *} For more information about limitations and exceptions, see the plan or policy document at PriorityHealth.com}.$

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or plan documents for more information and a list of any other <u>excluded</u> services.)

- Acupuncture
- Cosmetic surgery
- Dental care (Adult & Child)

- Hearing aids
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan documents.)

- Bariatric surgery
- Chiropractic care
- Emergency services provided outside the U.S.
- Infertility treatment diagnostic, counseling and planning services for the underlying cause of infertility
- Routine eye care (Child)
- Weight loss programs

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Insurance and Financial Services (DIFS) at 1-877-999-6442 or difs-HICAP@michigan.gov; or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your plan documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Priority Health at 1-800-528-8762 or <u>www.priorityhealth.com</u>; the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>; or the Department of Insurance and Financial Services (DIFS) at 1-877-999-6442 or <u>difs-HICAP@michigan.gov</u>. Additionally, a consumer assistance program can help you file your appeal. Contact the Michigan Health Insurance Consumer Assistance Program (HICAP) at 1-877-999-6442 or <u>difs-HICAP@michigan.gov</u>.

Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-528-8762.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-528-8762.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-528-8762.

Navajo (Dine): Dinek'ehqo shika at'ohwol ninisingo, kwiijigo holne' 1-800-528-8762.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section-----

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>co-payments</u>, and <u>co-insurance</u>) and excluded services under this <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$3,200
■ Specialist co-payment	\$45
■ Hospital (facility) <u>co-insurance</u>	30%
Other co-insurance	30%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost \$17,191	Total Example Cost	\$17,191
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In this example, Peg would pay:

\$2,208		
\$4,960		
\$732		
What isn't covered		
\$60		
\$7,960		

Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$3,200
■ Specialist co-payment	\$45
■ Hospital (facility) <u>co-insurance</u>	30%
Other co-insurance	30%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (glucose meter)

In this example, Joe would pay:

Cost Sharing		
Deductibles	\$3,200	
Co-payments	\$1,835	
Co-insurance	\$1,149	
What isn't covered		
Limits or exclusions	\$55	
The total Joe would pay is	\$6,239	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$3,200
■ Specialist co-payment	\$45
■ Hospital (facility) <u>co-insurance</u>	30%
Other co-insurance	30%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$2,650
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In this example, Mia would pay:

in this example, that would pay.	
Cost Sharing	
Deductibles	\$614
Co-payments	\$1,250
Co-insurance	\$786
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,650