

Telephone evaluation provided by the PHYSICIAN – not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment

Patient Initiates a health care need/ service phone call to the practice

Patient seen within 7 days prior to the telephone eval?.

Post visit w/n 24 hrs or soonest avail. urgent appt.?

Yes

No

Yes

No

Practice can bill for the service with a (enter codes here)

Is the visit for a condition different than the condition the patient was previously seen for?

Was the visit related to the telephone evaluation?

Practice can bill for the telephone service with a (enter codes here)

Yes

No

Yes

No

Practice cannot bill for services according to the Policy and Procedure

Practice cannot bill for the telephone service

Practice can bill for the telephone service with a (enter codes here)

Practice can bill for the telephone service with a (enter codes here)