

**APPENDIX C**  
**ORGANIZATIONAL PROVIDER PARTICIPATION CRITERIA**

**FOR BEHAVIORAL HEALTH FACILITIES PROVIDING MENTAL HEALTH OR SUBSTANCE ABUSE SERVICES  
IN AN INPATIENT, RESIDENTIAL OR AMBULATORY SETTING**

**DEFINITIONS:**

**INPATIENT**

**INCLUDES:**

- Acute hospital level of care with 24-hour skilled nursing care and close medical supervision by a physician, for with only mental health needs, only substance abuse needs (including detoxification), or both
- A rehabilitation setting in which 24-hour treatment of substance abuse is provided with therapeutic services
- Day or evening treatment and/or partial hospital programs that are non-residential treatment programs in which services are generally provided at least 20 hours per week per individual

**RESIDENTIAL**

**INCLUDES:**

- Residential treatment centers that provide active treatment through specialized programming developed and implemented by mental health professionals.
- Residential crisis intervention in which the duration of services should not exceed 72 hours
- A licensed home care facility with mental health professionals who come to a patient's home to administer follow-up care and monitor progress and treatment
- A structured sober living environment ("halfway house") that facilitates a transition between a higher level of care and the outpatient community

**AMBULATORY**

**INCLUDES:**

- An intensive outpatient program for mental health or substance abuse services (including drug or alcohol detoxification) in which services are generally provided at least 9 hours per week and are less restrictive than partial hospital programs but significantly more intense than outpatient psychotherapy and medication management
- A 23-hour program, within a facility with inpatient services, with an emphasis on crisis intervention in which the duration of services does not exceed 23 hours
- An outpatient substance abuse program, in a public or private firm, association, organization, or group, offering or purporting to offer specific substance abuse treatment, rehabilitation, casefinding, or prevention services, must submit evidence that the site(s) at which substance abuse services will be provided is licensed (or granted exception) by the State of Michigan as a Substance Abuse Program.

In order to be considered for membership in the Priority Health network and to be allowed continued participation, an organizational provider must provide proof that it satisfies the following listed criteria.

1. Accreditation from a recognized accrediting body. Priority Health prefers organizations with accreditation, however, there are times when it is necessary to contract with an organizational provider that is not accredited. If a provider meets all the criteria except accreditation, the organizational provider must be able to demonstrate effective quality management and peer review infrastructures. Priority Health will conduct an on-site visit to those organizational providers who do not hold recognized accreditation. The Credentialing Committee will consider these results in their assessment of the organizational provider.
2. Good standing with state and federal regulatory bodies, as applicable.

3. Good standing under the Medicare and Medicaid programs, as applicable.
4. Current professional liability insurance coverage with minimum limits of \$1 million per occurrence and \$3 million aggregate.
5. An absence of a history of involvement in a malpractice suit, arbitration, or settlement; or, in the case of an organizational provider with such a history, evidence must be provided that the history of malpractice involvement is not indicative of probable future substandard professional performance.
6. An absence of a history of denial or cancellation of professional liability insurance; or, in the case of an organizational provider with such a history, evidence must be provided that the history is not indicative of probable future substandard professional performance.
7. An absence of a history indicating (in the sole discretion of Priority Health) a tendency toward inappropriate utilization management of medical resources.
8. An absence of any history, in addition to that specified in other Criteria, that in any way is indicative of probable future substandard professional performance.
9. Compliance with all Priority Health rules, regulations, bylaws, and the terms of its participation agreement.
10. Demonstration of its willingness to provide appropriate and necessary emergency or nonemergency medical treatment within the scope of its services to any patient seeking treatment, regardless of the patient's ability to pay.
11. Organizational providers shall not be known to have made any misrepresentation to Priority Health's Board of Directors, employees, agents, or enrollees regarding the provision of services to enrollees.
12. Organizational providers shall not have falsified information on their applications or failed to notify the Credentialing Committee regarding relevant changes in their status.
13. Organizational providers shall agree to accept assignment of responsibility for credentialing and recredentialing all physicians, nurse midwives, physician assistants, nurse practitioners, and other licensed professionals whom organizational provider directly employs or contracts with per the organizational provider's credentialing and recredentialing policy.